



January's (2023) KCDHH Spotlight Q&A is with Rachel Morgan Kincaid, who is the Executive Staff Interpreter at KCDHH. Rachel's hometown is Paducah, KY. She earned her Bachelor of Arts degree in the Public Administration at Kentucky State University. Rachel lives in Waddy with her husband Jackie and son, River. She is also the mother of daughter Kallie and step-son Jack. In her spare time, she enjoys gardening, raising cows and chickens, painting, and woodworking.

What department do you work for and what is your role?

I work in KCDHH's Office of Administrative Services and am the fiscal officer responsible for the budget, purchasing, as well as interpreting.

How long have you been with KCDHH?

I started with KCDHH in 2002 and am going into my 21st year.

What part of KCDHH's mission do you connect with?

I connect with all of KCDHH's mission to eliminate communication barriers for Kentucky's deaf and hard of hearing residents. I have deaf parents and understand the importance of our mission.

What have been your biggest accomplishments in your department?

I'm proud that I've been able to always maintain the current budget and work with various departments.

Who are some of your biggest inspirations within KCDHH?

I'm inspired every day by the people I work with, the community we serve, and the people we all love and how they are entwined in what we provide every day.

What's the most unique part about working at KCDHH?

The most unique part about working here at KCDHH is not only hearing every one's stories but seeing how we help people and what an impact it has on their lives.

How have you grown professionally while working at KCDHH?

I don't even know where to begin to answer this question. I've simply grown up here and been provided opportunities that have helped me grow professionally and personally.

Before working at KCDHH, what was the most unusual or interesting job you've ever had?

I worked at Toys 'R Us and absolutely loved it. I would clean up the aisles and put toys away and was always found playing with the kids and all the toys. It was one of my most favorite jobs!

What is your wish for the next 10 years for KCDHH?

I would love to see KCDHH provide hearing aids.

What is a hobby or talent you might want to share?

I enjoy homesteading—I love working in my garden, whether it's flowers or vegetables to eat. I love all our animals and started raising chickens too. I paint and woodwork and one day, I want to travel out west and visit Arizona and Montana.