

KC DHH

Kentucky Commission on the
Deaf and Hard of Hearing



2013

Directory of Services
for Individuals who are
Deaf and Hard of Hearing

Steve Beshear, Governor
Commonwealth of Kentucky

Thomas O. Zawacki, Cabinet Secretary
Education and Workforce Development Cabinet

Virginia L. Moore, Executive Director
Kentucky Commission on the
Deaf and Hard of Hearing

An Agency of the
Education and Workforce Development Cabinet

The Kentucky Commission on the Deaf and Hard of Hearing does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in the provision of services. This publication will be made available in an alternative format upon request.

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For a printed copy of the Directory of Services, please contact KCDHH.



<http://www.kentucky.gov>

The official government site for the Commonwealth of Kentucky.

Printed with State Funds

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Introduction

The Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) provides information, referral and advocacy services by publishing *"The Directory of Services for Individuals who are Deaf and Hard of Hearing"*.

This directory is intended to be used by consumers, parents, advocates, state agencies, educators, and deaf, hard of hearing and hearing individuals. It provides valuable information on accessibility and deaf related programs and services within the commonwealth of Kentucky and the United States.

There has been no attempt to evaluate all of the resources listed within this directory and the inclusion of any agency or organization does not constitute an endorsement by KCDHH, nor is the exclusion of any agency or organization intentional.

KCDHH hopes that you will find the *"Directory of Services for Individuals who are Deaf and Hard of Hearing"* to be a useful tool in locating the services and information that you need. This directory is updated and redistributed in odd-numbered years. If you have any comments, additions, omissions, changes or corrections please notify our office immediately so that we may keep our Web site updated and current. Information regarding this directory should be directed to:

Kentucky Commission on the Deaf and Hard of Hearing

632 Versailles Road
Frankfort, KY 40601
(502) 573-2604 (V/T)
(800) 372-2907 (V/T)
(502) 416-0607 (VP)
(502) 573-3594 Fax
kcdhh@kcdhh.ky.gov
<http://www.kcdhh.ky.gov>

The resources listed in this directory are divided into the following six sections:

Legislation
Commonwealth of Kentucky State Government
Education
Organizations
Publications
Information & Referral

To identify whether the phone number provided is voice only, TTY only, TTY and voice, or videophone, the following symbols will be used:

(V) = Voice only
(T) = TTY only
(V/T) = Voice and/or TTY
(VP) = Videophone

The KCDHH Web site

KCDHH has restructured its Web site to make it even more deaf friendly and easily accessible. Along with other new information and links, *"The Directory of Services for Individuals who are Deaf and Hard of Hearing"* has been added in its entirety. Within the directory you will find many links allowing you to access the Web sites of public and private entities.

To access this directory on the World Wide Web, please visit <http://www.kcdhh.ky.gov>, then click on Publications, then on Directory of Services. This takes you directly to the Directory itself. The KCDHH Web site is updated on a continuous basis.



Background Information on KCDHH



The Kentucky Commission on the Deaf and Hard of Hearing

The Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) was established by appropriation from the Kentucky Legislature during the 1982 session. Eleven Commissioners were designated to serve on the Commission. In 1990, the law was amended to increase the number of commissioners to fourteen. In 1996, the number was raised to fifteen and lowered again in 2004 to the current fourteen. These commissioners represent a broad range of interests in the scope and quality of services that are available to deaf and hard of hearing Kentuckians.

The commissioners meet four times a year to assist and direct the policy development of programs and services of KCDHH. During these meetings the commissioners establish goals and priorities for KCDHH to follow in order to comply with the mandates set by the General Assembly. These meetings are open to the public at accessible facilities. The meeting dates, times and locations as well as a current list of all commissioners are shown on the KCDHH Web page <http://www.kcdhh.ky.gov>. The public, deaf and hard of hearing communities are invited to attend the Commission meetings. To better serve you, we need and appreciate your participation and input at these meetings.

KCDHH acts as an advocate for deaf and hard of hearing persons on legislative issues as well as a consultant to the Governor, General Assembly and various state and local government agencies concerning policies and programs that pertain to deaf and hard of hearing individuals.

Statutory Mandates (KRS 163.500-520)

The Commission shall advise the Governor and the General Assembly concerning policy and programs to enhance the quality and provide coordination of services for the deaf and hard of hearing.

The Commission shall cooperate with and assist local, state and federal governments, public and private agencies in the development of programs for the deaf and hard of hearing.

The Commission shall review legislative programs relating to services for deaf and hard of hearing persons and shall conduct studies of conditions affecting the health and welfare of the deaf and hard of hearing.

The Commission shall oversee the provision of interpreter services to the deaf and hard of hearing and may provide such services if necessary.

The Commission shall oversee the implementation and operation of a Telecommunication Access Program to ensure equal access to telecommunications services by providing specialized telecommunications equipment (STE) to citizens of the commonwealth who are deaf, hard of hearing or speech-impaired.



Legislation

Federal Legislation

(1973) Public Law 93-112: **Section 504 of the Rehabilitation Act**

Section 504 of the Rehabilitation Act of 1973 is a federal law that requires that jobs, education and services, which are provided by agencies and institutions that receive federal funding, must be accessible to all persons regardless of disability. This includes public elementary and high schools, colleges and universities, hospitals, police and fire departments, state and city governments, libraries, museums and zoos, etc. Accommodations may include providing interpreters, assistive listening devices, or other equipment. The administering agency is the Office of Civil Rights, Department of Health and Human Services.

For more information or questions about Section 504 of the Rehabilitation Act, contact:

U.S. Department of Justice
Disability Rights Section
Civil Rights Division
950 Pennsylvania Ave., NW
Washington, D.C. 20530-0001
(202) 514-2000 (V)
<http://www.usdoj.gov/AskDOJ@usdoj.gov>

(1990) Public Law 101-336: Americans with Disabilities Act

The Americans with Disabilities Act (ADA) extends civil rights protection to every person with a disability in the United States. Telephone services must be accessible to TTY users everyday, 24 hours a day. Employers, public accommodations and businesses must not discriminate based on disability and must provide accessible services as described in Section 504, regardless of federal funding.

Title I: Employment

Title I prohibits discrimination against a qualified individual with a disability in employment and includes specific features related to reasonable accommodation, qualification standards and other labor management issues.

Title II: State and Local Governments

Title II requires state and local government services and programs to be accessible. This could mean providing qualified sign language interpreters and/or assistive listening systems at public hearings, or in a classroom that is operated by a state or local government agency, or providing TTY access to public services.

Title III: Public Accommodations, Licensing & Testing

Title III addresses public accommodations, businesses and services operated by private entities. Also included is privately-owned transportation. Specific features of the Act vary from section to section laying out how equal access is to be achieved by particular entities. Entities include hotels and motels, shopping malls, recreational facilities and privately funded medical care facilities.

Title IV: Telecommunications Relay Services

Title IV requires telephone companies to provide telecommunications relay services (TRS) 24 hours a day for both interstate and intrastate calls.

For more information or questions about the ADA, refer to the following Title numbers and contacts:

TITLE I

U.S. Equal Employment Opportunity Commission

131 M St., NE
Washington, D.C. 20507
(202) 663-4900 (V)
(202) 663-4494 (T)
(800) 669-4000 (V)
(800) 669-6820 (T)

<http://www.eeoc.gov>
info@eeoc.gov

TITLE II & III

U.S. Department of Justice

Disability Rights Section
Civil Rights Division
950 Pennsylvania Ave., NW
Washington, D.C. 20530
(202) 514-2000 (V)

<http://www.usdoj.gov>
AskDOJ@usdoj.gov

TITLE IV

Federal Communications Commission

445 12th St. SW
Washington, D.C. 20554
(888) 225-5322 (V)
(888) 835-5322 (T)

<http://www.fcc.gov>
fccinfo@fcc.gov

ADA Hotline:

(800) 514-0301 (V)

(800) 514-0383 (T)

PL 101-476: Individuals with Disabilities Education Act (IDEA)

The Individuals with Disabilities Education Act (IDEA) mandates a free and appropriate education to all students with disabilities including those with a hearing loss. It also requires that children with disabilities be educated in the least restrictive environment. A school must develop an appropriate Individualized Education Plan (IEP) for each child with a disability.

For more information or questions about the IDEA, contact:

U.S. Department of Education

Office of Special Education Programs
400 Maryland Ave. SW
Washington, D.C. 20202-7100
(202) 245-7468 (V)

<http://www.ed.gov/about/of.ces/list/osers/index.html>

Kentucky Legislation - (Since 1980)

(1980) KRS 278: This law requires telephone companies to have TTYs; reduced rates for qualified persons; a TTY to be installed in a public safety agency in each county and municipality of over 10,000 inhabitants; and established a penalty for non-compliance. It also requires telephone utilities to charge residential customers rates that are less than the full cost of service.

(1982) KRS 163.500-520: This law established the Kentucky Commission on the Deaf and Hearing Impaired. It also defined the appointment of an executive director, specified the membership composition of the Commission, and outlined the duties of the Commission. (Changes to the composition of the members and the name to the Commission on the Deaf and Hard of Hearing have subsequently occurred.)

(1986) KRS 164.478: This law requires the public institutions of higher education to make their programs accessible to hearing impaired students by providing support services, such as interpreters and note takers in the classroom, and emergency warning devices in dormitories. It also requires the establishment of an interpreter training program requiring a minimum of an associate degree at one public institution of higher education, and an extension of such program at rotating sites throughout the state.

(1986) KRS 213.050: This law requires a hearing risk certificate to be filed with each birth certificate; programs be developed to identify infants who are at risk of having hearing loss, and requires follow-up programs to provide medical and educational services.

(1990) KRS 278.548: This law requires the Public Service Commission (PSC) to establish a telecommunications dual party relay service program for the hearing-impaired and speech-impaired, and to develop a funding mechanism. (Interstate relay services and a name change were subsequently mandated.)

(1992) KRS 12.290: This law requires state agencies to promulgate administrative regulations for providing accessibility to persons who are deaf or hard of hearing and required the development of administrative procedures to provide interpreting services.

(1992) KRS 156.160: This law recognized American Sign Language as a foreign language and it can be taught for foreign language credit in public schools and institutions of higher education. It also held that ASL meet the foreign language entrance requirements for institutions of higher education.

(1992) KRS 210.005 & KRS 210.081: This law established an advisory committee to advise the Department for Mental Health and Mental Retardation Services; set the composition of the committee, and produce biennial reports.

(1994) KRS 304.400, KRS 304.405 & KRS 344.500: This law amended laws relating to interpreters in judicial and administrative proceedings to bring Kentucky statutes in compliance with the provisions of the Americans with Disabilities Act.

(1994) KRS 278.547-549, KRS 163.525, KRS 163.527 & KRS 278.5499: This law directed the Kentucky Commission on the Deaf and Hard of Hearing to establish a program by July 1, 1995, providing TTYs to deaf, hard of hearing, and speech impaired residents of Kentucky and directed the Public Service Commission to determine the appropriate funding mechanism to be applied to the telecommunication utility subscribers.

(1994 Special Session) HJR 28: This bill created a Task Force on Services to Persons who are Deaf or Hard of Hearing; mandated to report to the General Assembly and the Governor on or before July 1, 1995 and that the report detail a strategic and long-range plan for providing adequate services to deaf and hard of hearing persons; established the membership of Task Force and mandated that the Task Force solicit input from state agencies and citizens.

(1998) KRS 309.300-309.319: This law requires licensure for interpreters for deaf and hard of hearing persons, based on national certification. It also created the Kentucky Board of Interpreters for the Deaf and Hard of Hearing.

(1998) KRS 167.015: This law designated the Kentucky School for the Deaf as the Statewide Educational Resource Center on Deafness and the Kentucky School for the Blind as the Statewide Educational Resource Center of the Blind, which means they can provide technical assistance and resources to educational agencies and parents. This also permits them to enter into collaborative agreements with local schools and public and private agencies to provide programs to students.

(1998) SJR 164: This resolution encouraged the Legislative Research Commission to direct the Interim Joint Committee on Education to study methods of teaching deaf and hard of hearing students in Kentucky public schools in order to improve their literacy.

(2000) KRS 18A.225: This law requires all health benefit plans to provide coverage for hearing aids and related services for persons under 18 years of age and requires all health benefit plans for state employees to provide coverage for hearing aids and related services for dependents under 18 years of age.

(2002) HJR 148: This resolution requests that the Cabinet for Health Services study the issues surrounding a distribution system for used assistive devices and report by December 1, 2002 to the Interim Joint Committee on Health and Welfare.

(2002) KRS 216.2970: This law requires that all hospitals and alternative birthing centers with at least forty births a year provide auditory screening for all infants.

(2002) KRS 278.5499: This law removed the \$200,000 cap for the Telecommunications Device for the Deaf Distribution Program and allows for one cent to be collected per access line for the program with no cap.

(2006) SB 88: This legislation changed the name of the equipment distribution program to the Telecommunications Access Program (TAP) to more accurately reflect the population we serve.

(2006) HB 468: This bill revised KRS 278.5499 to allow the surcharge to be increased to a full two cents per residential telephone line to support the funding base of the Telecommunications Access Program.

(2008) SB 90: This bill modified KRS 164.4781 to permit the establishment of Interpreter Training Programs (ITP) at more than one public institution of higher education.

(2008) HB 406: Revisions to the Budget Bill reinstated funds to the Telecommunications Access Program.

Kentucky Legislation

Legislative Research Commission

700 Capitol Ave
Capitol Building, Room 300
Frankfort, KY 40601
(502) 564-8100 (V)
<http://www.lrc.ky.gov>

The Legislative Research Commission (LRC) is a 16-member panel which functions as a fact-finding and service body for the legislature. Its membership consists of Democrat and Republican leaders from the House of Representatives and the Senate. Call the LRC if you do not know whom your elected representative or senator is. The LRC maintains several toll-free numbers for citizens.

Bill Status (866) 840-2835 (V)

To leave a message for your legislator, call the **LEGISLATIVE MESSAGE LINE** at **(800) 896-0305 (T)** or **(800) 372-7181 (V)**. There are two (2) TTYs located in the Capitol and the Capitol Annex for the legislators to return your calls. Be sure to press the space bar of your TTY several times to let them know that it is a TTY call.



**Commonwealth of Kentucky State
Government**

Kentucky Executive Branch



Office of the Governor

700 Capital Avenue, Ste. 100
Frankfort, KY 40601
(502) 564-2611(V)
(502) 564-9551(T)
(502) 564-2517 Fax
<http://governor.ky.gov>

Steve Beshear, Governor

Constituent Services

(502) 564-2611 (V)
<http://governor.ky.gov/of.ce/pages/cs.aspx>

The Office of Constituent Services is here to serve the citizens of Kentucky by providing a venue for them to express their concerns and communicate their requests about state government.

Additional information and assistance can be found at: <http://www.assistance.ky.gov/>

kentucky.gov

<http://www.kentucky.gov>

The official government site for the Commonwealth of Kentucky.

Kentucky Office of Homeland Security

200 Mero Street
Frankfort, KY 40622
(502) 564-2081 (V)
(502) 564-7764 Fax

<http://www.homelandsecurity.ky.gov/>

Gene Kiser, Executive Director

The Kentucky Office of Homeland Security was established by Governor Ernie Fletcher in May 2004 as the Commonwealth's State Administrative Agency to the U.S. Department of Homeland Security. The office is responsible for the distribution of millions of dollars in federal homeland security funds and has been charged by the Governor to lead the states coordination and collaboration efforts with public and private preparedness partners to ensure a Ready and Prepared Kentucky.

The Kentucky Office of Homeland Security strives to coordinate and collaborate with all of the Commonwealth's communities.

The Kentucky Office of Homeland Security understands that it is vitally important to integrate Kentucky families, the fabric of our communities, into our overall homeland security strategy. In order to ensure Kentucky's families have the information they need to be prepared, it is critical that awareness be a top priority.

Kentucky Division of Emergency Management

100 Minuteman Parkway
Frankfort, KY 40601
(800)255-2587 (V)
(502) 607-1638 (V)

<http://www.kyem.ky.gov/>

Brig. Gen John W. Heltzel, Director

The Kentucky Division of Emergency Management (KyEm) consists of the main office and 11 regional offices located throughout the state. Programs include: Chemical Stockpile Emergency Preparedness Program, Earthquake, Mitigation, Search and Rescue, Training, and Amber Alert.

KyEm also has an active Public Assistance program that, during times of declared disasters, will coordinate with the Federal Emergency Management Agency at disaster field offices to offer assistance to those who qualify.

Kentucky Judicial Branch

Administrative Office of the Courts

100 Millcreek Park
Frankfort, KY 40601
(502) 573-2350 (V)

<http://www.courts.ky.gov/aoc/>

Laurie K. Dudgeon, Director

The Administrative Office of the Courts (AOC) was established in 1976. It serves as staff for the Commonwealth's Chief Justice of the Supreme Court. According to the state constitution, the AOC performs various duties under the supervision of its administrative director, including: acting as fiscal agent of the Courts of Justice, maintaining data processing systems for the purpose of publishing statistical reports, dispersing and maintaining supplies and equipment for the entire court system, administering the personnel policies and payroll of the Court of Justice, regulating its accounting and records procedures, and overseeing the state pretrial and juvenile services programs and State Law Library.

For problems with local courts regarding accommodations, you can contact the following:

Ervin Dimeny, Manager, Court Interpreting
(502) 573-2350 ext. 50761(V)
(502) 573-1663 fax

Secretary of State

Secretary of State

700 Capitol Avenue; Ste. 152
Frankfort, KY 40601
(502) 564-3490 (V/T)
(502) 564-5687 Fax

<http://www.sos.ky.gov/>

Alison Lundergan Grimes, Secretary of State

As Kentucky's Chief Business Official, the Secretary of State oversees the more than 700,000 entities that have filed to do business in the Commonwealth. The office provides many services to help businesses and, in turn, grow Kentucky's economy.

Secretary of State

State Board of Elections

140 Walnut Street
Frankfort, KY 40601
(502) 573-7100 (V)
(800) 246-1399 (V)
(502) 573-4369 Fax

<http://www.elect.ky.gov/>

MaryEllen Allen, Executive Director

Services: Provides information on state elections, voter registration, election laws and the purchase of election precinct rosters and labels.

Help America Vote (HAVA)

Under the new Help America Vote Act (HAVA), all states are required to have a voting machine in each polling place that allows anyone with a disability to cast a ballot free of outside assistance. Nevertheless, voters who ask for voting assistance due to physical disabilities, blindness or inability to read English may request voting assistance at the polls on election day. Physical disabilities and blindness are the only two reasons a voter may apply to the county board of elections for permanent voting assistance. A person may receive assistance from someone of their choice or the two election officers at the polls. A person may not be assisted by their employer, the employer's agent, a union officer or agent of that voter's union.

http://www.fec.gov/hava/law_ext.txt

Voter information guide available for download at:

~~http://www.fec.gov/hava/law_ext.txt~~ <http://elect.ky.gov/SiteCollectionDocuments/Voter%20Information/SBE1000VIG1010.pdf>

Kentucky Commission on Human Rights

332 West Broadway, 7th Floor
Louisville, KY 40202
(800) 292-5566 (V)
(502) 595-4024 (V)
(502) 595-4084 (T)
(502) 595-4801 Fax

<http://www.kchr.ky.gov>

khrc.mail@ky.gov

John J. Johnson, Executive Director

The Kentucky Commission on Human Rights will accept and investigate complaints of discrimination based on race, color, religion, national origin, sex, age (40 and over), disability, familial status, employment, housing, public accommodations, and financial transactions. It is important to file a complaint of discrimination within 180 days after the discrimination occurred. A housing discrimination complaint must be filed within one (1) year after the discrimination occurred. An investigator will gather all the facts. The Commission will make a finding and attempt to conciliate the complaint by reaching an agreement. If an agreement is not reached within a specified period of time, the Commission may hold a hearing and may order compliance with the law.

Online complaint form available at <https://secure.Kentucky.gov/kchr/complaint/>

Tourism, Arts and Heritage Cabinet
<http://commerce.ky.gov/>

Office of the Secretary
Capital Plaza Tower, 24th Floor
500 Mero St.
Frankfort, KY 40601
(502) 564-4270 (V)

Bob Stewart, Cabinet Secretary

Kentucky State Fair Board

937 Phillips Lane
Louisville, KY 40209
(502) 367-5000 (V)
(502) 367-5131 (T)

<http://www.state.ky.us/fairbd/>

Clifford "Rip" Ripperton, President & CEO

The Kentucky State Fair Board operates two of the largest convention and trade show facilities in the state - the Kentucky Fair & Exposition Center and the Kentucky International Convention Center - located in Louisville, Kentucky. In addition to hosting traveling events year round at the two facilities, the Kentucky State Fair Board also produces three events of its own. These shows are operated, staffed, and executed by full-time state fair board staff members every year. The three signature events are the Kentucky State Fair, the National Farm Machinery Show, and the North American International Livestock Exposition.

Kentucky Arts Council

21st Floor, Capital Plaza Tower
500 Mero Street
Frankfort, KY 40601-1987
(502) 564-3757 (V)
(888) 833-2787 (V)

<http://www.artscouncil.ky.gov/>

kyarts@ky.gov

Lori Meadows, Executive Director

The Kentucky Arts Council supports, through grants and technical assistance, Kentucky arts organizations, non-profit community organizations, local arts councils, local government agencies, individual artists and crafts persons.

The Kentucky Center

501 W. Main Street
Louisville, KY 40202-2989
(502) 562-0100 Main (V)
(800) 775-7777 Tickets (V)
Access Services Hotline
(502) 562-0111 (V) or (502) 562-0140 (T)

access@kycenter.org

info@kycenter.org

<http://www.thekentuckycenter.org>

Stephen T. Klein, President

The Kentucky Center is a showcase for the state's performing and visual arts as well as for national and international performances. Offerings of innovative and varied programs include concerts, theatre, dance, opera and children's theatre. Many theatrical performances are captioned and others may be added upon advanced notice. For a schedule of captioned performances, call (502) 562-0111.

Department of Parks
 Capital Plaza Tower
 500 Mero Street, 10th Floor
 Frankfort, KY 40601-1974
 (502) 564- 2172(V)
 (800) 255-7275 (V)
<http://www.parks.ky.gov>

Elaine Walker, Commissioner

Kentucky's state parks with their beauty, adventure, history and recreation are the trademark of one of the nation's finest park systems. There are seventeen State Resort Parks complete with a lodge and a variety of cottages. Lodges have a dining room which feature southern cuisine. Recreational activities are available at each park. Upon request, TTYs, signaling devices and closed-captioned televisions are available for loan during your stay at the park.

For more information or to make a reservation at any KY State Resort Park, dial the toll free 800 number listed above. Listings of State Resort Parks are below.

STATE RESORT PARK	AREA	PHONE
Barren River	Lucas	(800) 325-0057
Blue Licks Battlefield	Carlisle	(800) 443-7008
Buckhorn Lake	Buckhorn	(800) 325-0058
Carter Caves	Olive Hill	(800) 325-0059
Cumberland Falls	Corbin	(800) 325-0063
Dale Hollow Lake	Burkesville	(800) 325-2282
General Butler	Carrollton	(866) 462-8853
Greenbo Lake	Greenup	(800) 325-0083
Jenny Wiley	Prestonsburg	(800) 325-0142
Kenlake State	Hardin	(800) 325-0143
Kentucky Dam Village	Gilbertsville	(800) 325-0146
Lake Barkley	Cadiz	(800) 325-1708
Lake Cumberland	Jamestown	(800) 325-1709
Natural Bridge	Slade	(800) 325-1710
Pennyrile Forest	Dawson Springs	(800) 325-1711

Education and Workforce Development Cabinet

Office of the Secretary

Capital Plaza Tower, Third Floor
500 Mero St.
Frankfort, KY 40601
(502) 564-0372 (V)
(502) 564-5959 Fax

<http://www.educationcabinet.ky.gov>

Thomas O. Zawacki, Cabinet Secretary

The mission of the Education and Workforce Development Cabinet is to provide quality education, training and employment statewide so that all Kentuckians have the opportunity to excel, not just in academics, but also in life. The Cabinet promotes lifelong learning through school, work and other training opportunities. The Kentucky Commission on the Deaf and Hard of Hearing is an agency within the Education and Workforce Development Cabinet.

Department for Libraries and Archives

300 Coffee Tree Road
Frankfort, KY 40601
(502) 564-8300 (V)

<http://www.kdla.ky.gov>

Wayne Onkst, Commissioner/State Librarian

The Kentucky Department for Libraries and Archives (KDLA) is an agency which serves Kentucky's need to know by providing support to various types of library and government agencies throughout the state.

KDLA supports libraries by providing training and financial assistance to the Commonwealth's 118 public library systems and their boards of trustees. Also provided are a network of Regional Library Consultants, who assist libraries on a local level; and Statewide Consultants, who have specific areas of expertise, such as automation, technology, construction, bookmobiles, and children's services. In addition, the State Library provides program support and professional consultation services in the areas of materials cataloging and reference research. Whenever available, KDLA further assists libraries by provision of state and federal grants.

As part of its work with state and local government agencies, KDLA establishes standards for recording, managing, preserving and reproducing government records, in whatever medium. The Document Preservation Laboratory and Imaging Services branch are central facilities providing physical care and document reformatting services for state and local government. All of the division's programs are aimed at ensuring the preservation of information which protects the legal and financial rights of the Government and its citizens.

KDLA also serves citizens directly by providing direct access to a range of research materials. The State Archives is a repository for government records of permanent value, available for genealogical and other research use through the Archives Research Room. The State Library provides collections that are available for on-site check-out, as well as basic reference research assistance to the general public.

In addition, the State Library offers extended research services to Kentucky's state government employees. Services include on-site and telephone reference assistance; computer database and newspaper index searches; video, DVD, and audiobooks; and federal and state documents.

For those citizens of Kentucky that require library materials in alternative formats, the Kentucky Talking Book Library provides recorded books to those who have visual or physical disabilities which prevent them from reading print. Those eligible for the program also have access to Braille books and descriptive videos. The loan program is free and materials can be sent and returned by postage-free mail.

Kentucky Department of Education
500 Mero Street
Frankfort, KY 40601
(502) 564-4770 (V) Info Line
(502) 564-4970 (T) (502) 564-6470 Fax
<http://education.ky.gov/Pages/default.aspx>

Terry Holiday, Ph.D. Commissioner

See also the 'EDUCATION' section of the directory. The Kentucky Department of Education (KDE) is one of the largest agencies within the state government. There are several divisions, offices or branches within KDE that provide different programs and services. Those listed below may apply to deaf and hard of hearing individuals.

The Blind/VI and Deaf/HH Team provides informational, technical, and regulatory support to the Kentucky School for the Blind and Kentucky School for the Deaf. Additionally, we provide resources and supports to districts, parents, and service providers throughout the state in areas regarding students who are Blind/VI, Deaf/HH, or Deaf-Blind.

Blind-VI and Deaf-HH Services

The Blind/VI and Deaf/HH Team provides informational, technical, and regulatory support to the Kentucky School for the Blind and Kentucky School for the Deaf. Additionally, we provide resources and supports to districts, parents, and service providers throughout the state in areas regarding students who are Blind/VI, Deaf/HH, or Deaf-Blind.

Johnny Collett
Office of Next-Generation Learners
Division of Learning Services
500 Mero Street, 18th Floor CPT
Frankfort, KY 40601
(502) 564-4970 (V)
(502) 564-9848 Fax
johnny.collett@education.ky.gov

Kentucky Educational Television
600 Cooper Drive
Lexington, KY 40502
(800) 432-0951 (V)
<http://www.ket.org>

Shae Hopkins, Executive Director

Kentucky Educational Television (KET) is the largest statewide television network covering the entire state. It was originally established in 1968 to provide instructional television services to schools and classrooms across Kentucky. KET-produced programming is closed-captioned.

Services: Provides educational, informational and enrichment programming on a daily basis. It includes special instructional programming for schools, adult education and college credit courses. Other programming includes early childhood, local and national public affairs and a rich variety of arts and entertainment.

Kentucky Commission on the Deaf and Hard of Hearing

632 Versailles Road

Frankfort, KY 40601

(502) 573-2604 (V/T)

(800) 372-2907 (V/T)

(502) 416-0607 (VP)

(502) 573-3594 Fax

<http://www.kcdhh.ky.gov>

kcdhh@kcdhh.ky.gov

Virginia L. Moore, Executive Director

Information, Referral and Advocacy: Information or referrals will be given upon request. In some cases, KCDHH will intervene to provide empowerment and advocacy in situations where discrimination may have occurred.

Access Center: Coordinates the provision of interpreter and captioning services for state agencies upon request. The requesting agency makes arrangements for payment for services with the individual interpreter. Doctors' offices, attorneys' offices, and other private businesses or non-profit entities are NOT ELIGIBLE for the service through KCDHH. Interpreting/captioning needs for private businesses may be obtained through other referral agencies.

Interpreter Services: Opportunities for interpreters to take certification tests are provided.

Publications: KCDHH publishes several publications including the quarterly newsletter, 'The Communicator', the 'Directory of Services for Individuals who are Deaf and Hard of Hearing', and KCDHH brochures.

Telecommunications Access Program (TAP): Deaf, hard of hearing, deaf-blind, and speech-impaired consumers age 5 and up residing in Kentucky for at least one year are eligible to apply for free specialized telecommunications equipment (STE). The STEs enable these consumers to have equal access to the telecommunications system.

DeaFestival: DeaFestival is hosted to promote the celebration of American Sign Language and Deaf Culture. This event heightens the hearing community's awareness and sensitivity toward deafness. DeaFestival creates employment opportunities and greater exposure for deaf and hard of hearing performing and visual artists.

Outreach: Workshops focusing on deaf awareness, empowerment and other topics are provided to groups upon request. In addition, the Telecommunication Access Program provides outreach presentations and training to teach consumers how to use the distributed specialized telecommunications equipment.

Deaf Access Stations: Stations equipped with videophones allow a deaf or hard of hearing person to communicate with a hearing person through the use of video relay services or make direct videophone calls to another videophone consumer.

Deaf Resource Library: Free lending library that is open to the public, which has resources that are beneficial to anyone with an interest in the deaf and hard of hearing community, learning ASL, coping with hearing loss, education, legal rights and various other topics related to hearing loss.

To make requests for general information, interpreting or captioning services, TAP application, DeaFestival or Communicator Visor Card, go to <http://www.kcdhh.org/forms/> or call at the numbers listed above.

Kentucky Adult Education

Council on Post Secondary Education
1024 Capital Center Dr., Ste. 250
Frankfort, KY 40601
(502) 573-5114 (V/T)
(800) 928-7323 (V/T)
(502) 573-5436 Fax

<http://www.kyae.ky.gov>

Reecie Stagnolia, Vice President

Adult basic education programs are offered statewide and free of charge to all adults in Kentucky. Arrangements will be made to provide interpreters for deaf adults to participate in adult education programs. Adult basic education programs serve adults who are 16 years of age or older, not enrolled in a regular secondary school program and have not earned a high school credential or who have a high school credential yet function below an 11.9 grade level.

Kentucky Client Assistance Program

275 E. Main Street, 2nd Floor 2E-K
Frankfort, KY 40601
(800) 633-6283 (V)

<http://kycap.ky.gov>

Gerry Gordon-Brown, Director

For email contact: Vanessa.Denham@ky.gov

The Client Assistance Program (CAP) provides advice, assistance and information regarding benefits available from rehabilitation programs to individuals with disabilities. Contact CAP if you have questions about your case, are experiencing undue delays, do not agree with the determination that you are ineligible for services, have been denied services that you believe you are entitled, and need help to prepare and provide for adequate representation in a grievance or appeal process.

Kentucky Workforce Investment

500 Mero St., 3rd Floor
Frankfort, KY 40601
(502) 564-0372 (V)

<http://workforce.ky.gov/>

Beth Brinly, Commissioner

The mission of the Department of Workforce Investment is connecting Kentucky to employment, workforce information, education and training.

Kentucky Office for the Blind

275 E. Main Street, 2E-J
Frankfort, KY 40621
(502) 782-3414 (V)
(800) 321-6668 (V)

<http://www.blind.ky.gov>

The Department for the Blind provides career services and assistance to adults with severe visual limitations who want to become productive in the home or work force.

Services: Services include independent living, medical evaluation, counseling to cope and adjust to visual loss, vocational evaluation and guidance, training in innovative careers, corrective surgery, employment placement assistance, and technical equipment and visual aids.

Kentucky Assistive Technology Service Network

200 Juneau Drive, Ste. 200
Louisville, KY 40243
(502) 429-8285 (V)
(800) 327-5287 (V)
(502) 245-4804 Fax

<http://www.katsnet.org>

Jimmy Brown, Coordinator

The Kentucky Assistive Technology Service (KATS) Network is a division of the KY Department for the Blind. Activities conducted are consistent with the purposes and intent of 'The Assistive Technology Act of 1988'. Assistive technology information and related services are available to all persons with disabilities including the deaf and hard of hearing.

Services include the dissemination of information, assistive device loan program, needs assessment for appropriate assistive technology, equipment training, research and development of assistive devices, and repair and modification of assistive devices.

KENTUCKY ASSISTIVE TECHNOLOGY RESOURCE CENTERS

<p>Enabling Technologies of Kentuckiana Spalding University 901 S. 3rd Street Louisville, KY 40203 (502) 589-9911 x2648 (V) (800) 896-8941 (V) (502) 585-7104 Fax http://www.spalding.edu/academics/entech</p>	<p>Bluegrass Technology Center 409 Southland Dr. Lexington, KY 40503 (859) 294-4343 (V) (800) 209-7767 (V) (859) 294-0704 Fax http://www.bluegrass-tech.org</p>
<p>Redwood Assistive Technology Center 71 Orphanage Road Ft. Mitchell, KY 41017 (859) 331-0880 (V) (800) 728-9807 (V) http://www.redwoodnky.org</p>	<p>Western Kentucky Assistive Technology Consortium Wendell Foster Campus 815 Triplett Street Owensboro, KY 42302 (270) 689-1738 (V) (800) 209-6202 (V) (270) 852-1491 (Fax) http://www.wkac.org</p>
<p>Carl D. Perkins Vocational Training Center 5659 Main Street Thelma, KY 41260 (606) 788-7080 (V) http://www.cdptvc.ky.gov</p>	

Kentucky Assistive Technology Loan Corporation (KATLC)

275 E. Main Street, 2E-K
Frankfort, KY 40621
(502) 564-4440 (V)
(877) 675-0195 (V)
(502) 564-6745 Fax
<http://katlc.ky.gov/>

The KATLC operates a low-interest loan program funded by both private and public money to help Kentuckians with disabilities obtain assistive technology to improve their independence or quality of life. A seven-member Board of Directors manages the corporation.

Any person who either has a disability that permanently affects a major life activity, or is a family member or caretaker of a person with a disability, and who has been a resident of Kentucky for at least six continuous months may apply for a loan. The purpose of the loan must be for the acquisition of assistive technology to be used by the person with a disability.

Kentucky Office of Vocational Rehabilitation

275 East Main Street
Mail Drop 2-EK
Frankfort, KY 40621
(502) 564-4440 (V/T)
(502) 564-0226 (Cap-Tel line)
(866) 524-6888 (VP)
(502) 564-6742 Fax
<http://ovr.ky.gov>
wfd.vocrehab@ky.gov

The mission of the Department of Vocational Rehabilitation is to assist eligible persons with disabilities to achieve suitable employment or increase independent living skills.

Deaf and Hard of Hearing Services

Sharon White, Administrative Assistant
(502) 603-6157 (VP)
(502) 564-4440 (V/T)

Deaf Individuals

Individuals who use sign language are served by a Rehabilitation Counselor for the Deaf (RCD). These counselors have skills in sign language communication and deaf awareness.

There are RCDs available statewide to provide these specialized services:

- ◆ Counseling and information about employment and information and referrals for other services
- ◆ Training programs with support services to learn job skills
- ◆ Work related technology
- ◆ Job placement assistance
- ◆ Interpreting services

Contact:

Joe Scott, Branch Manager, Deaf & Hard of Hearing Services
(502) 564-4440 x263 (V/T)
Joe.Scott@ky.gov

Hard of Hearing and Late Deafened Individuals

Individuals who do not use sign language are served by a Communication Specialist (CS). These counselors have received specialized training about hearing loss and available technology.

Some examples of these services include:

- ◆ Communication needs/technology assessment
- ◆ Worksite assessments - communication demands on the job
- ◆ Technology (including training) - assistive listening (ALDs)/alerting devices
- ◆ Training programs utilizing ALDs and notetakers to learn job skills

Contact:

Lori Bishop, Coordinator of Hard of Hearing and Late Deafened Services
(502) 564-4440 x265 (V/T)
Lori.Bishop@ky.gov

Office of Employment and Training

275 East Main Street, 2nd Floor

Frankfort, KY 40621

(502) 564-7456 (V)

(502) 564-7459 Fax

<http://www.oet.ky.gov>

Buddy Hoskinson, Executive Director

The Office of Employment and Training, in cooperation with its partners, shall provide qualified people for jobs, quality jobs for people, temporary financial support for the unemployed, comprehensive labor market information, and preserve the integrity and viability of the Unemployment Insurance Trust Fund, thus promoting the economic well-being of the Commonwealth.

The Kentucky Office of Employment and Training is part of the Department for Workforce Investment. The work of our department falls into three broad areas.

-Job Services is a labor exchange that matches available workers with employers who need their skills and experience. Work search and referrals may be conducted locally, statewide and nationally.

-Unemployment Insurance provides short term benefits for those who are unemployed through no fault of their own.

-Labor Market Information contains a wide range of statistical data on employment and wage patterns. It is available locally, statewide and nationally to both businesses and job seekers.

Contact this office to find the location of the LOCAL FIELD OFFICE closest to you.



<http://www.kentucky.gov>

Finance and Administration Cabinet

www.finance.ky.gov

Office of the Secretary

702 Capitol Ave., Room 383
Frankfort, KY 40601
(502) 564-4240 (V)

Lori Hudson Flanery, Secretary

The Kentucky Finance and Administration Cabinet is responsible for the construction of state facilities, property management, expenditure control, state purchasing and postal and printing services.

Licensure Boards

Interpreters for the Deaf and Hard of Hearing

Karen Lockett, Board Administrator
Timothy E. Owens, Chair
P.O. Box 1360
Frankfort, KY 40602-1360
(502) 564-3296 x237 (V)
(502) 696-5890 Fax
KarenL.Lockett@ky.gov
<http://kbi.ky.gov>

The purpose of the Board of Interpreters for the Deaf and Hard of Hearing is to administer and enforce the statutory authority and to monitor the needs of the consuming public. The Board licenses all eligible candidates for entry into the profession of Interpreting. It recommends appropriate changes in the law to assure fairness and equality. The Board conducts formal hearings when necessary and prosecutes by due process any violators of KRS 309.300 to 309.319.

Specialist in Hearing Instruments

Carolyn J. Benedict, Board Administrator
Steve Clark, Chair
P.O. Box 1360
Frankfort, KY 40602
(502) 564-3296 ext. 239 (V)
(502) 696-5230 Fax
<http://his.ky.gov>

The purpose of the Board of Hearing Instrument Specialists is to administer and enforce the statutory authority and to monitor the needs of the consuming public. The Board examines and licenses all eligible candidates for entry into the profession of Hearing Instrument Dispensing. It recommends appropriate changes in the law to assure fairness and equality. The Board conducts formal hearings when necessary and prosecutes by due process any violators of KRS 334.

Speech-Language Pathology and Audiology

Marcia Egbert, Board Administrator
Kellie C. Ellis, Acting Chair
P.O. Box 1360
Frankfort, KY 40602
(502) 564-3296 x224 (V)
(502) 564-4818 Fax
Marcia.egbert@ky.gov
<http://slp.ky.gov/>

The purpose of the Board of Speech-Language Pathology and Audiology is to administer and enforce the statutory authority and to monitor the needs of the consuming public. The Board examines and licenses all eligible candidates for entry into the profession of Speech-Language Pathology and Audiology. It recommends appropriate changes in the law to assure fairness and equality. The Board conducts formal hearings when necessary and prosecutes by due process any violators of KRS 334A.

Department of Revenue

501 High Street
Frankfort, KY 40620
(502) 564-4581 (V)
(502) 564-3058 (T)
(502) 564-3875 Fax

<http://www.revenue.ky.gov>

Thomas B. Miller, Commissioner

Department of Revenue is the statutory agency of state government responsible for the administration and enforcement of all state revenue laws and for the assessment and collection of state taxes. Its mission is to provide courteous, accurate and efficient services for the benefit of Kentucky and its citizens, and administer the tax laws of the Commonwealth in a fair and impartial manner.

Cabinet for Health and Family Services

<http://chfs.ky.gov/>

Office of the Secretary

275 East Main Street, 5W-A
Frankfort, KY 40601
(502) 564-7042 (V)
(502) 564-7091 Fax

Janie Miller, Cabinet Secretary

The Cabinet for Health and Family Services is the state government agency that administers programs to promote the mental and physical health of Kentuckians and support Kentucky's families.

Department for Community Based Services

275 East Main Street, Mail Drop 3W-A
Frankfort, KY 40621
(502) 564-3703 (V)
(502) 564-6907 Fax

<http://chfs.ky.gov/dcbs/>

Patricia R. Wilson, Commissioner

The Department for Community Based Services (DCBS) is responsible for child and adult protection, foster care and adoption and services to enhance family self-sufficiency — including food stamps, cash assistance, child support, child care assistance and Medicaid eligibility.

DCBS services are administered through our network of nine (9) service regions and offices in each of Kentucky's 120 counties. In addition, DCBS utilizes a network of contract officials to deliver services, such as child support and child care. The provision of services is enhanced through a close relationship and coordination with local community partners.

Division of Family Support

275 E. Main St., 3E-I
Frankfort, KY 40621
(502) 564-3440 (V)

<http://www.chfs.ky.gov/dcbs/dfs>

Cathy G. Mobley, Director

The Division of Family Support is responsible for administering several programs including **Food Benefits/EBT Program, Kentucky Transitional Assistance Program (K-TAP)**, and **Medicaid** programs. The division also has sections that deal with welfare administration claims, Adult Guardianship Cases and the Weatherization Assistance Program. Applications for these programs are taken in each of the 120 counties' Department for Community Based Services offices.

Food Benefits/EBT

(502) 564-7050 (V)
Cathy Mobley, Director

KY Transitional Assistance Program

(K-TAP) Information

(502) 564-7050 (V)
Melissa Milby, Branch Manager

Medicaid Information

(502) 564-3440 (V)
Katie Brown, Branch Manager

Weatherization/LIHEAP

(502) 564-7514 (V)
(800) 456-3452 (V)
John Patrick Flowers, Section Supervisor

Protection and Permanency

275 E. Main St., 3E-A
Frankfort, KY 40621
(502) 564-6852 (V)
(502) 564-4653 (Fax)

<http://www.chfs.ky.gov/dcbs/dpp>

Mike Cheek, Director

Division of Protection and Permanency provides consultative services and technical assistance to the service regions regarding issues of child and adult protection, guardianship and permanency for children.

Family Violence Prevention Resources Branch

275 East Main Street, 3C-G
Frankfort, KY 40621
(502) 564-9433 (V)

<http://chfs.ky.gov/dcbs/dpp/violenceprevention.htm>

Sharon Hilborn, Director

Adult and Child Abuse Reporting Hotline:

(800) 752-6200 (V)

Department of Income Support

Child Support Enforcement

P.O. Box 2150

Frankfort, KY 40602-2150

(502) 564-2285 (V)

Child Support Enforcement Hotline

(800) 248-1163 (V)

<http://www.chfs.ky.gov/dis/cse.htm>

Steven P. Veno, Deputy Commissioner

The Child Support Enforcement (CSE) is a division in the Department for Income Support (DIS). CSE provides assistance to any person with a minor child(ren) who needs financial support from a noncustodial parent.

**Kentucky Commission for Children with
Special Health Care Needs**

310 Whittington Parkway, Suite 200
Louisville, KY 40222
(800) 232-1160 (V)
(502) 429-4430 (V)
(502) 429-4489 (Fax)

<http://www.chfs.ky.gov/ccshcn/>

Jackie Richardson, Executive Director

The Commission develops, finances and delivers medical services to identify, diagnose, treat, and correct disabling problems of children and youth under age 21. Eligibility requirements include a condition amenable to medical treatment, a financial need to pay for the care or the inability to get similar care through other sources.

Conditions Treated: Asthma, burns, cerebral palsy, cleft lip and palate, craniofacial anomalies, cystic fibrosis, eye disease and injuries, hand surgery, hearing loss and draining ears, speech disorders, heart defects, hemophilia, juvenile rheumatoid arthritis, neurology, spina bifida, orthopedic, pediatric surgery, plastic surgery, scoliosis, seizures and urology.

Services Provided: Diagnosis, treatment, out-patient and inpatient clinic care and surgery, occupational and physical therapy, Universal Newborn Hearing Screening, speech therapy, audiological services, psychological evaluation, social worker counseling, hearing aid purchase, hearing screening, nutritional consulting and transitional assistance.

KCCSHCN DISTRICT OFFICES	COUNTIES SERVED
<p align="center">Ashland Office 5850 US 60, Summit Plaza Ashland, KY 41102 (606) 929-9155 (V) (800) 650-1329 (V)</p>	<p align="center">Boyd, Carter, Elliott, Floyd, Greenup, Lawrence and Magoffin</p>
<p align="center">Barbourville Office 110 Johnson Lane, P.O. Box 1330 Barbourville, KY 40906 (606) 546-5109 (V) (800) 348-4279 (V)</p>	<p align="center">Bell, Clay, Harlan, Jackson, Laurel, Rockcastle, Knox and Whitley</p>
<p align="center">Bowling Green Office 495 Three Springs Road Bowling Green, KY 42104 (270) 746-7816 (V/T) (800) 843-5877 (V)</p>	<p align="center">Allen, Barren, Butler, Christian, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson, Todd and Warren</p>
<p align="center">Elizabethtown Office 580 B Westport Rd. Elizabethtown, KY 42701 (270) 765-6982 (V) (800) 995-6982 (V)</p>	<p align="center">Breckenridge, Grayson, Hardin, LaRue, Nelson, Marion, Meade and Washington</p>

KCCSHCN DISTRICT OFFICES	COUNTIES SERVED
<p style="text-align: center;">Hazard Office 103 Town and Country Ln, Ste M Hazard, KY 41701 (606) 435-6167 (V) (800) 378-3357 (V)</p>	<p style="text-align: center;">Breathitt, Knott, Lee, Leslie, Letcher, Owsley, Perry and Wolfe</p>
<p style="text-align: center;">Lexington Office 333 Waller Ave, Ste 300 Lexington, KY 40504 (859) 252-3170 (V) (800) 817-3874 (V)</p>	<p style="text-align: center;">Anderson, Boone, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Grant, Harrison, Jessamine, Kenton, Lincoln, Madison, Mercer, Nicholas, Powell, Scott and Woodford</p>
<p style="text-align: center;">Louisville Office (Central Office) 310 Whittington Parkway, Ste 200 Louisville, KY 40222 (502) 429-4430 (V) (800) 232-1160 (V)</p>	<p style="text-align: center;">Bullitt, Carroll, Gallatin, Henry, Jefferson, Oldham, Owen, Shelby, Spencer, Trimble and statewide</p>
<p style="text-align: center;">Morehead Office 214 West First Street Morehead, KY 40351 (606) 783-8610 (V) (800) 928-3049 (V)</p>	<p style="text-align: center;">Bath, Bracken, Campbell, Fleming, Lewis, Mason, Menifee, Montgomery, Morgan, Pendleton, Robertson and Rowan</p>
<p style="text-align: center;">Owensboro Office 1600 Breckenridge, P.O. Box 1823 Owensboro, KY 42302-1823 (270) 687- 7038 (V) (877) 687-7038 (V)</p>	<p style="text-align: center;">Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Union and Webster</p>
<p style="text-align: center;">Paducah Office 400 Park Avenue, Bldg. D Paducah, KY 42001 (270) 443-3651 (V) (800) 443-3651 (V)</p>	<p style="text-align: center;">Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken, Marshall and Trigg</p>
<p style="text-align: center;">Prestonsburg Office 500 KY Route 321, P.O. Box 586 Prestonsburg, KY 41653 (606) 889-1761 (V) (800) 594-7058 (V)</p>	<p style="text-align: center;">Floyd, Johnson, Magoffin, Martin and Pike</p>
<p style="text-align: center;">Somerset Office 401 Bogle St., Suite 104 Somerset, KY 42503 (606) 678-4454 (V) (800) 525-4279 (V)</p>	<p style="text-align: center;">Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor and Wayne</p>

**Early Hearing Detection and Intervention
Universal Newborn Hearing Screening**

Commission for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200
Louisville, KY 40222
(800) 232-1160 (V/T)
(502) 429-4430 (V/T)
(502) 635-429-4489 Fax
Peg Barry, Au.D., CCC-A, EHDI Branch Manager

Kelly Daniel, M.S., CCC-A
EHDI/Audiology Regional Coordinator
(270) 746-7816 x226 (V)

Lou Ann Jones, M.S., CCC-A
EHDI/Audiology Regional Coordinator
(859) 252-3170 x225 (V)

The Commission for Children with Special Health Care Needs manages the Early Hearing Detection and Intervention Program, which ensures that all newborns receive a hearing screening before leaving the hospital as well as tracking follow-up for diagnostic services for infants who refer on the newborn hearing screening and intervention services for children birth to 3 years of age who are identified with hearing loss. Additionally, the EHDI/Audiology branch of the Commission for Children with Special Health Care Needs provides direct diagnostic and intervention services.

The goal of Kentucky's Newborn Hearing Screening program is to identify congenital hearing loss in children by three months of age and enroll them in appropriate early intervention by six months of age. Kentucky hospitals currently screen 98 percent of newborns before they leave the hospital.

The Commission provides support for hospitals by:

- Establishing Universal Newborn Hearing Screening (UNHS) protocols for screening, reporting and training;
- Setting standards for screening based on accepted national standards of care;
- Providing quality assurance consults from audiologists in program issues and troubleshooting.

The Commission provides these supports for families:

- Tracking and follow-up on infants referred from hospital UNHS programming;
- Providing audiology consultants to assist families in locating services for diagnostics, medical management, hearing aid assessment, communication options, funding, early intervention and other resources;
- Providing direct audiology services in 11 of 12 regional offices;
- Providing linkage to parent support groups.



<http://www.kentucky.gov>

Department for Public Health
275 East Main Street, HSIGWA
Frankfort, KY 40621
(502) 564-3970 (V)
<http://www.chfs.ky.gov/dph/>

Stephanie Mayfield Gibson, MD, FCAP, Commissioner

The Department for Public Health is the sole organizational unit of Kentucky's state government responsible for developing and operating all public health programs and activities for the citizens of Kentucky. These activities include health service programs for the prevention, detection, care, and treatment of physical disability, illness and disease.

Office of Vital Statistics (birth, marriage, divorce and death certificates)
275 East Main Street, 1E-A
Frankfort, KY 40621
(502) 564-4212 (V)

The Vital Statistics Law of Kentucky, providing for and legalizing the registration of births and deaths, was enacted by the General Assembly of 1910, and became effective January 1, 1911.

HIV-AIDS Branch
(502) 564-6539 (V)

The Kentucky Department for Public Health, HIV-AIDS Branch, will promote the prevention of HIV transmission and associated morbidity and mortality.

Local Health Department Information
275 East Main Street, HS1W-D
Frankfort, KY 40621
(502) 564-3796 (V)

The Local Health Department Information provides administrative support to local health departments in all 120 counties of the Commonwealth.

Kentucky Outreach and Information Network (KOIN)
(502) 564-6786 x4411 (V)

The goal of the KOIN is to ensure that in the event of a public health emergency, communication channels are in place and that the KOIN members understand their role for notifying individuals within their appropriate channels. This network can be utilized not only in emergencies or disasters, but also to protect the health of Kentucky citizens in more day-to-day situations such as immunizations clinics, diabetes education/ screening or flu shot distribution.

Kentucky Department for Medicaid Services

275 East Main St., Mail Drop 6W-A
Frankfort, KY 40621
(502) 564-4321 (V)
(502) 564-0509 Fax
Elizabeth Johnson, Commissioner

The Department for Medicaid Services (DMS) directs quality health care outcomes for Medicaid members and manages all aspects of the state's insurance program for families and individuals with limited income and resources.

Kentucky Children's Health Insurance Program (KCHIP)

(877) 524-4718 (V)
(877) 524-4719 (T)
<http://kidshealth.ky.gov/en/kchip/>

Lisa Lee, Director

The Kentucky Children's Health Insurance Program (KCHIP) provides health coverage at little or no cost to uninsured children who qualify.

Uninsured children under the age 19 who live in families with income at or below 200% of the federal poverty level are eligible. For a family of four that is \$42,400 per year. Children currently receiving Medicaid are not eligible, unless the family income increases.

The initial application process requires a face-to-face interview at your local Department for Public Health office. Appointments can be scheduled or walk-ins are accepted. To find where your local Public Health office is located, call (502) 564-3970.

Department for Mental Health, Developmental, Behavioral and Intellectual Disabilities,

100 Fair Oaks Lane 4E-B
Frankfort, KY 40621
(502) 564-4527 (V)
(502) 564-5777 (T)
(502) 564-5478 Fax

Eric Friedlander, Acting Commissioner
<http://dbhdid.ky.gov/kdbhdid/default.aspx>

The Department develops and administers programs for the prevention, education, detection and treatment of mental health, developmental disabilities and substance abuse as well as hospital treatment and long-term support services. The Department also contracts with 14 regional community mental health/mental retardation boards across the state to provide community services. The Department also administers and operates facilities to provide inpatient treatment and residential services.

Division of Behavioral Health

Jeff JAmar, Acting Director - (502) 564-4456 (V) or (502) 564-5777 (T)

Division of Developmental and Intellectual Disabilities

Claudia Johnson, Acting Director - (502) 564-7702 (V) or (502) 564-5777 (T)

Kentucky Mental Health Deaf and Hard of Hearing Services
(502) 564-4000 (Videophone)

Michelle Niehaus, LCSW, Program Administrator/Statewide Coordinator
Michelle.Niehaus@ky.gov
(502) 564-4456 x4521 (V)
(502) 564-4000 (VP)
<http://dbhdid.ky.gov/dbh/dhhs.aspx>

If you are having a mental health emergency (crisis) in the evenings or weekends, please call the

Statewide TTY Crisis Line
1-866-274-0141

It will be answered by a person knowledgeable about Deaf culture who can help you. During the weekdays, please call your local Community Mental Health Center for assistance.
(see list by county on following page)

The Department's Deaf and Hard of Hearing Services (DHHS) program works to make sure that consumers of mental health, intellectual disability, and substance abuse services have access and accommodations to the same array of services as hearing individuals. The fourteen (14) regional Community Mental Health Centers are required by law to provide the following services: emergency care, outpatient therapy, partial hospitalization, psychosocial rehabilitation for individuals with serious mental illness, developmental disability, and substance abuse services. *Individuals who are Deaf or Hard of Hearing have the right to certified, licensed interpreters to access these services. Two regions, Bluegrass and Seven Counties, have specialists who are fluent in American Sign Language and knowledgeable about Deaf culture and hearing loss issues.* The Department provides reimbursement to Centers utilizing certified, licensed interpreters. Centers accept Medicaid, Medicare, and, sometimes, other insurance for the mental health services provided.

In addition to increasing access to available services, the DHHS program initiated several programs to develop and improve services. Staff are available to provide training on serving Deaf or Hard of Hearing consumers through three- and six-hour modules, Quarterly Therapists' Retreats, and Mental Health Interpreting Peer Supervisor groups. Regional needs are addressed through KY CARE (Connecting Advocates for Recovery and Empowerment of Deaf and Hard of Hearing Individuals and Communities) groups welcoming consumers, family members, community members, and providers to plan and implement change in Northern KY, Owensboro, Bowling Green, Corbin, and Hopkinsville.

Please contact the Department for issues related to accessing care or to get involved in planning and implementing more effective services for individuals who are Deaf or Hard of Hearing.

Community Mental Health and Mental Retardation Centers (CMHMRCs)

There are 14 regional CMHMRCs (also known as comprehensive care, or comp care centers) to cover 14 geographic regions for the purpose of planning and providing services that enable individuals to stay in their communities. They are private, non-profit organizations with their own governing boards. Services as required by law include: inpatient, outpatient, partial hospitalization/psychosocial rehabilitation, emergency care, consultation and education and mental retardation and substance abuse services. Some CMHMRCs provide additional supportive and rehabilitation services such as case management and housing support. For more information, please call (502) 564-5777(T) or (502) 564-4448 (V).

**Please contact the regional center that serves your county in order to
arrange an appointment at the office nearest you.**

COMMUNITY MENTAL HEALTH CENTER	COUNTIES SERVED
<p align="center">The Adanta Group 259 Parkers Mill Rd. Somerset, KY 42501 (606) 679-4782 (V/T) (800) 633-5599 (TTY) http://www.adanta.org</p>	<p align="center">Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor and Wayne</p>
<p align="center">Communicare, Inc. 107 Cranes Roost Court. Elizabethtown, KY 42701 (270) 765-2605 (V) (888) 782-8266 (TTY) http://www.communicare.org</p>	<p align="center">Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson and Washington</p>
<p align="center">Seven Counties Services, Inc. 101 W. Muhammad Ali Blvd Louisville, KY 40202 (502) 589-8600 (V) (888)782-8266 (TTY) http://www.sevencounties.org</p>	<p align="center">Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer and Trimble</p>
<p align="center">Pathways, Inc. <i>1212 Bath Avenue, 8th Floor, P.O. Box 790</i> Ashland, KY 41105 (606) 329-8588 (V) (800) 562-8909 (TTY)</p>	<p align="center">Boyd, Carter, Elliott, Greenup, Lawrence, Bath, Menifee, Montgomery, Morgan and Rowan</p>
<p align="center">Four Rivers Behavioral Health <i>425 Broadway</i> <i>Paducah, KY 42001</i> (270) 442-1452 (V) (800) 592-3980 (TTY) http://www.4rbh.org</p>	<p align="center">Ballard, Calloway, Carlisle, Fulton, Graves, Livingston, McCracken, Marshall and Hickman</p>
<p align="center">Penny Royal Regional MH/MR Board, Inc. 607 Hammond Plaza, P.O. Box 614 Hopkinsville, KY 42241 (270) 886-2205 (V) (877) 473-7766 (TTY) http://www.pennyroyalcenter.org</p>	<p align="center">Caldwell, Christian, Crittenden, Hopkins, Lyon, Muhlenburg, Todd and Trigg</p>

COMMUNITY MENTAL HEALTH CENTER	COUNTIES SERVED
<p>Bluegrass Regional MH/MR Board, Inc. 1351 Newtown Pike Lexington, KY 40511 (859) 253-1686 (V) (800) 928-8000 (TTY) http://www.bluegrass.org</p>	<p>Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jessamine, Lincoln, Madison, Mercer, Nicholas, Powell, Scott and Woodford</p>
<p>Comprehend, Inc. 611 Forest Ave. Maysville, KY 41056 (606) 564-4016 (V) (877) 852-1523 (TTY) http://www.comprehendinc.org</p>	<p>Bracken, Fleming, Lewis, Mason and Robertson</p>
<p>KY River Community Care 178 Community Way, P.O. Box 794 Jackson, KY 41339 (606) 666-9006 (V) (800) 375-7273 (TTY) http://www.krcnet.com</p>	<p>Breathitt, Knott, Lee, Leslie, Letcher, Owsley, Perry and Wolfe</p>
<p>Mountain Comp Care Center 104 South Front Ave. Prestonsburg, KY 41653 (606) 886-8572 (V) (800) 422-1060 (T) http://www.mtcomp.org</p>	<p>Floyd, Johnson, Magoffin, Martin and Pike</p>
<p>Northkey Comp Care Center 502 Farrell Drive, P.O. Box 2680 Covington, KY 41012 (859) 331-3292 (V) (877) 889-1792 (TTY) http://www.northkey.org</p>	<p>Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Owen and Pendleton</p>
<p>Life Skills 380 Suwannee Trail Street Bowling Green, KY 42102 (270) 901-5000 (V) (888) 537-9202 (TTY) http://www.lifeskills.com</p>	<p>Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson and Warren</p>

State Treatment Facilities

State Treatment Facilities: These facilities provide evaluation, treatment and rehabilitation services for those persons whose illness was too severe for them to be maintained in the community. The services are provided 365 days a year, 24 hours a day.

<p>ARH Psychiatric Center 100 Medical Center Drive Hazard, KY 41701 (606) 439-1331 (V)</p>	<p>Central State Hospital 10510 LaGrange Road Louisville, KY 40223 (502) 253-7000 (V)</p>
<p>Eastern State Hospital 627 West Fourth Street Lexington, KY 40508 (859) 246-7222 (T) (859) 246-7000 (V)</p>	<p>Hazelwood Center (MR) 1800 Bluegrass Ave. P.O. Box 14506 Louisville, KY 40214 (502) 361-2301 (V/T)</p>
<p>KY Correctional Psychiatric Center 1612 Dawkins Rd. P.O. Box 67 LaGrange, KY 40031-0067 (502) 222-7161 (V)</p>	<p>Oakwood (MR) 2441 US Highway 27 S Somerset, KY 42502 (270) 677-4068 (V)</p>
<p>Outwood ICF/MR Highway 109 Dawson Springs Rd. Dawson Springs, KY 42408 (270) 797-3771 (V)</p>	<p>Western State Hospital 2400 Russellville Rd. Hopkinsville, KY 42241 (270) 899-6025(V)</p>
<p>Glasgow State Nursing Facility P.O. Box 189 Glasgow, KY 42142 (270) 651-2151 (V)</p>	

First Steps
 Department for Public Health
 275 E. Main St. , HS2W-C
 Frankfort, KY 40621
 (877) 417-8377 (V)

<http://chfs.ky.gov/dph/.rststeps.htm>

Paula Goff, Part C Coordinator/Program Administrator

First Steps, Kentucky's Early Intervention System, is a comprehensive statewide system of community-based, family-centered services for young children birth to age three who have a developmental delay or a particular medical condition that is known to cause a developmental delay. First Steps early intervention services are voluntary and help those families meet the developmental needs of their children. First Steps services are provided statewide and coordinated by the Cabinet for Health and Family Services. Anyone, including a family member, who is concerned about an infant or toddler's development and family, may make a referral to First Steps by contacting the closest Point of Entry office.

FIRST STEPS DISTRICT OFFICES	COUNTIES SERVED
Fivco District (800) 650-1329(V) (606) 929-9155 (V)	Boyd, Carter, Elliott, Greenup and Lawrence
Gateway District (800) 942-4358 (V) (606) 674-3204 (V)	Bath, Menifee, Morgan, Montgomery and Rowan
Big Sandy District (800) 230-6011 (V) (606) 886-4417 (V)	Floyd, Johnson, Magoffin, Martin and Pike
Kentucky River District (800) 328-1767 (V) (606) 439-1325 (V)	Breathitt, Knott, Lee, Leslie, Letcher, Owsley, Perry and Wolfe
Cumberland Valley District (800) 509-9559 (V) (606) 523-0229 (V)	Bell, Clay, Harlan, Jackson, Knox, Laurel, Rockcastle and Whitley
Lake Cumberland District (800) 373-2821 (V) (606) 678-2821 (V)	Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor and Wayne
Bluegrass District (800) 454-2764 (V) (859) 271-9448 (V)	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jessamine, Lincoln, Madison, Mercer, Nicholas, Powell, Scott and Woodford
Barren River District (800) 643-6233 (V) (270) 901-5749 (V)	Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson and Warren

FIRST STEPS DISTRICT OFFICES	COUNTIES SERVED
Purchase District (800) 648-6599 (V) (270) 442-6223 (V)	Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Livingston, Marshall, McCracken
Pennyrile District (800) 609-0047 (V) (270) 886-5186 (V)	Caldwell, Christian, Crittenden, Hopkins, Lyon, Livingston, Muhlenberg, Trigg, Todd
Green River District (888) 686-1414 (V) (270) 686-5982 (V)	Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster
Lincoln Trail District (800) 678-1879 (V) (270) 737-5921 (V)	Breckenridge, Grayson, Hardin, Larue, Marion, Meade, Nelson, Washington
Kentuckiana District (800) 442-0087 (V) (502) 459-0225 (V)	Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble
Northern Kentucky District (888) 300-8866 (V) (859) 655-1195 (V)	Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Owen, Pendleton
Buffalo Trace District (800) 335-4249 (V) (606) 564-3919 (V)	Bracken, Fleming, Lewis, Mason, Robertson

Department for Family Resource Centers and Volunteer Services

Division of Family Resource and Youth Services Centers (FRYSC)

275 East Main Street, 3C-G
 Frankfort, KY 40621
 (502) 564-4986 (V)
 Michael Denney, Director

Provides administrative support, technical assistance and training to local school-based centers which assist academically at-risk students and their families.

Kentucky Commission on Community Volunteerism and Services (KCCVS)

275 East Main Street, 3W-F
 Frankfort, KY 40621
 (502) 564-7420 (V)
 (800) 239-7404 (V)
 Eileen Cackowski, Executive Director

Responds to personal and community needs by administering service programs, most notably, Kentucky's AmeriCorps.

Department for Aging and Independent Living

275 East Main Street, 3W-F
Frankfort, KY 40621
(502) 564-6930 (V)
(888) 642-1137 (T)
Deborah Anderson, Commissioner

Provides services to help older Kentuckians and their families through a statewide network of local, private, and public agencies.

Office of the Ombudsman

275 East Main Street, 1E-B
Frankfort, KY 40621
(800) 372-2973 (V)
(502) 564-5497 (V)
(800) 627-4702 (TTY)

<http://chfs.ky.gov/os/omb/>

Mary R. Begley, Executive Director

Office of the Ombudsman answers questions about CHFS programs, investigates client complaints and works with CHFS management to resolve them. The Office of the Ombudsman advises CHFS management about patterns of complaints and recommends corrective action when appropriate.

Justice and Public Safety Cabinet

<http://www.justice.ky.gov/>

Office of the Secretary

125 Holmes Street
Frankfort, KY 40601
(502) 564-7554 (V)
(502) 564-4840 Fax

J. Michael Brown, Cabinet Secretary

Department of Kentucky State Police

919 Versailles Road
Frankfort, KY 40601
(502) 782-1800 (V/T)

<http://www.kentuckystatepolice.org>

Rodney Brewer, Commissioner

Communications: TTY callers can call the numbers above 24 hours a day and leave emergency messages, which will be relayed to the appropriate personnel.

Media Relations Commander

Sgt. Rick. St. Blancard
(502) 782-1864 (V)

Richard.StBlancard@ky.gov

Cadets in the Kentucky State Police Academy are given training in deaf awareness and communications. Emphasis is placed on the identification of a deaf person, understanding basic sign language and how to advise a deaf person of his rights.

Driver Testing
 Capt. Fred Williams Jr.
 (502) 226-7407 (V)
fred.williams@ky.gov

Interpreters are available upon advance notice for driver testing. You must inform the local Driver Testing Officer of your request and call the coordinator at (502) 782-2014(V).

STATE POLICE POST	CITY	PHONE (V/T)* (800) 222-5555 (All Posts)
1	Mayfield	(270) 856-3721
2	Madisonville	(270) 676-3313
3	Bowling Green	(270) 782-2010
4	Elizabethtown	(270) 766-5078
5	Campbellsburg	(502) 532-6363
6	Dry Ridge	(859) 428-1212
7	Richmond	(859) 623-2404
8	Morehead	(606) 784-4127
9	Pikeville	(606) 433-7711
10	Harlan	(606) 573-3131
11	London	(606) 878-6622
12	Frankfort	(502) 227-2221
13	Hazard	(606) 435-6069
14	Ashland	(606) 928-6421
15	Columbia	(270) 384-4796
16	Henderson	(270) 826-3312

*Because state police posts seldom receive TTY calls, we encourage TTY users to call them periodically to help them become accustomed to responding to TTY calls. It could save someone's life.

**Department of Public Advocacy
Protection and Advocacy Division**

100 Fair Oaks Lane, Third Floor
Frankfort, KY 40601
(502) 564-2967 (V)
(800) 372-2988 (V/T) message line
(502) 564-0848 Fax
<http://www.kypa.net>

Marsha Hockensmith, Director

The Protection and Advocacy Division (P & A) protects and advocates for human, legal and civil rights. A limited number of individuals with disabilities (includes deaf and hard of hearing individuals) whose rights have been violated due to disability may receive representation. P & A uses case acceptance priorities to determine which cases to pursue. P & A services are provided at no cost.

P & A is independent of any agency providing treatment, services or rehabilitation to individuals with disabilities. P & A policy is to resolve client complaints through negotiation and other informal means. P & A has federal and state authority to pursue resolutions administratively and through the courts.

All calls will be kept confidential and interpreters are available upon advance notice. The 800 number is a message center only. Leave your name and number and indicate whether your number is a pay phone, neighbor's phone or home phone.

Services available: Review of complaints to determine violation of legal rights and an explanation of the findings, client-directed representation by an advocate, provision of information and technical assistance, provision of education and training to increase self-advocacy skills and awareness of laws and regulations that concern individuals with disabilities.

Personnel Cabinet
<http://personnel.ky.gov/>

Office of the Secretary

State Office Building, 3rd Floor
501 High Street
Frankfort, KY 40601
(866) 725-5463 (V)
(502) 564-6847 (V)

Tim Longmeyer, Cabinet Secretary

Applicants seeking employment with the state government can obtain information on how to apply for jobs, examination procedures and register ranking.

<http://personnel.ky.gov/employment/>

Applicants may request an interpreter for examinations or employment counseling. Requests for an interpreter must be made two weeks in advance. Qualified interpreters will follow the code of ethics and take care not to give any explanation or assistance with the questions.

Workers' Compensation

(888) 860-0302 (V)
(502) 564-6847 (V)

Mary Hook, Executive Director



Education

Parent-Infant & Preschool Programs

Lexington Hearing and Speech Center

350 Henry Clay Blvd.
Lexington, KY 40502
(859) 268-4545 (V/T)
(859) 269-1857 Fax
<http://www.lhscopy.org>

Marcey Ansley, Executive Director

The Lexington Hearing and Speech Center is a private agency serving deaf, hard of hearing, and speech and language delayed individuals. The Center is approved as a Kentucky Preschool Vendor for public school contracts and is partially funded by the United Way. The Center provides services to infants and children with hearing loss, including:

Hearing Services

- Hearing Evaluations & Hearing Aid Fittings
- Hearing Aids
- Preschool & Kindergarten Programs
- Early Intervention (0-3 years)
- Parent Education
- Cochlear Implant Programming & Assessment
- Aural (Re)Habilitation: Auditory-Verbal Therapy and Auditory-Oral Therapy
- Listening Technology

Speech/Language Services

- Speech/Language Screenings (On-/Off-Site)
- Speech/Language Evaluations
- Speech/Language Therapy
- Parent Education
- Early Intervention (0-3 years)
- Early Intervention Social Playgroups
- Auditory and Language Enriched Preschool/Kindergarten Curriculum

Heuser Hearing & Language Academy (Home of the Louisville Deaf Oral School)

111-117 East Kentucky Street
Louisville, KY 40203
(502) 584-3573 (V)
(502) 515-3323 (T)
(502) 515-3325 Fax

<http://www.thehearinginstitute.org>
info@thehearinginstitute.org

Brett Bachmann, Chief Executive Officer

The Heuser Hearing & Lanugage Academy established their Hearing Services Center to provide comprehensive, in-depth services related to diagnosis/evaluation, intervention/rehabilitation, amplification and listening devices/other technology, medical services and research regarding hearing loss for adults and children. The vision of the Hearing Services Center is to make quality, comprehensive hearing healthcare services available to any person in our community. These services include the fitting and dispensing of listening devices, hearing research, ear related medical services and other daily living devices for persons identified with a hearing loss or communication challenges.

Kentucky School for the Deaf

303 South Second Street
Danville, KY 40422
(859) 239-7017 (V/T)
(859) 936-6830 Fax

<http://www.ksd.k12.ky.us>

KSD's Early Childhood Program has locations throughout the state with teachers providing consultation, early intervention home visits, and preschool classes (not residential) as determined by the needs of each region.

****For information on Preschool programs in your area, please contact the KSD Outreach Consultant in your region. See table on the next page.**

Preschool/Elementary/Secondary

**Kentucky School for the Deaf
Statewide Educational Resource Center on Deafness**

303 South Second Street
Danville, KY 40422
(859) 239-7017 (V/T)
(859) 239-7006 Fax

<http://www.ksd.k12.ky.us>

Rodney Buis, Principal

Rodney.Buis@KSD.kyschools.us

Founded in 1823 as the first state-supported school for the deaf in the United States. KSD is dedicated to providing quality education to Kentucky's deaf and hard of hearing students, birth to 21 years of age..

A comprehensive elementary and secondary education is offered, emphasizing both English and American Sign Language. Support services for speech therapy and use of amplification are also available. Instruction follows the state core curriculum and includes a diversified career/technical education program, physical education, and deaf studies, as well as athletic, recreational, and extracurricular activities. Specific services to support deaf, multi-disabled students are included. Elementary and secondary students can either be day-students or residential students.

Kentucky School for the Deaf - Outreach Department

KSD encompasses the Statewide Educational Resource Center on Deafness as established by the Kentucky General Assembly. Outreach services include consultation, curriculum evaluation, program planning, and professional development activities.

Wilton McMillan, Director of KSD Outreach for Statewide Support Services

859-936-6790
VP 859-309-6509

wilton.mcmillan@ksd.kyschools.us

Artie Grassman, Director of Outreach for KSD Regional Programs & Services

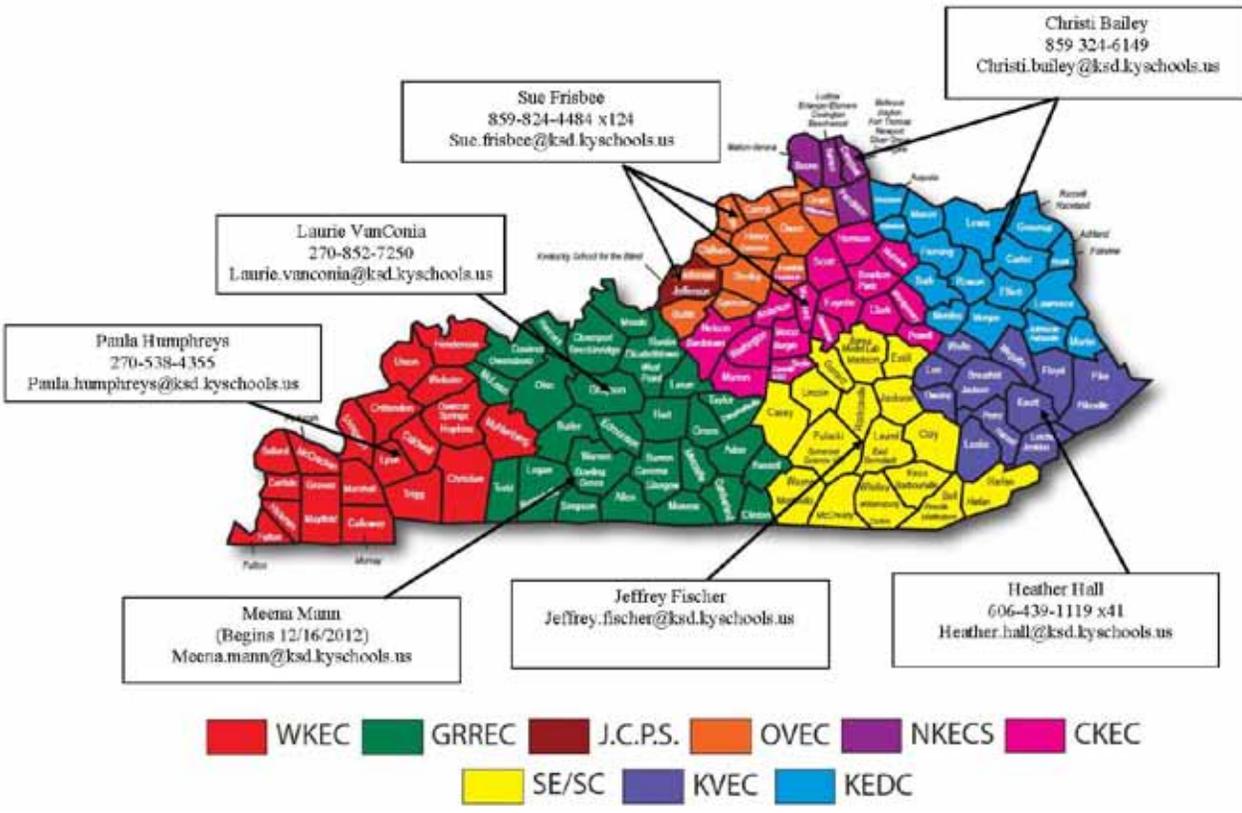
PO Box 2135, Cadiz, KY 42211
859-583-0800 (V)

artie.grassman@ksd.kyschools.us

KSD Outreach Consultants

Serving Deaf and Hard of Hearing Students in partnership with the Special Education Cooperatives

Educational Consultants are located across the state to provide technical assistance to special education cooperatives to help support programs and services for students who have a hearing loss. Consultation and technical assistance is available for evaluations, educational programming, classroom adaptations, interpreting, meaningful inclusionary practices, and technical assistive support.



<p>Sue Frisbee 275 School Street Dry Ridge, KY 41035 (859) 824-4484 x124 (V) Sue.frisbee@ksd.kyschools.us</p>	<p>Christi Bailey, M.A., 2477 Ferdinand Drive Burlington, KY 41005 (859) 324-6149 (V) Christi.Bailey@ksd.kyschools.us</p>
<p>Heather Hall, M.A., 1 Community College Drive, JMJC Suite 107 Hazard, KY 41701 (606) 439-1119 Ex. 41 (V) Heather.hall@ksd.kyschools.us</p>	<p>Paula Humphreys 5741 Benton Rd. Paducah, KY 42003 (270) 538-4355 (V) (270) 908-4589 (VP) Paula.Humphreys@ksd.kyschools.us</p>
<p>Laurie VanConia Country Heights Elementary School 4961 Highway 54 Owensboro, KY 42303 (270) 852.7250 (V) laurie.vanconia@ksd.kyschools.us</p>	<p>Meena Mann 230 Technology Way Bowling Green, KY 42101-1031 meena.mann@ksd.kyschools.us</p>
<p>Jeff Fischer 707 4th Street Richmond, KY 40475 jeffrey.fischer@ksd.kyschools.us</p>	

Statewide Family Support Center

P.O. Box 27
Danville, KY 40423
(800) 540-3323 (V/T)

Linda Cannon
Family Support Specialist
(859) 936-6722 (V/T)
linda.cannon@ksd.kyschools.us

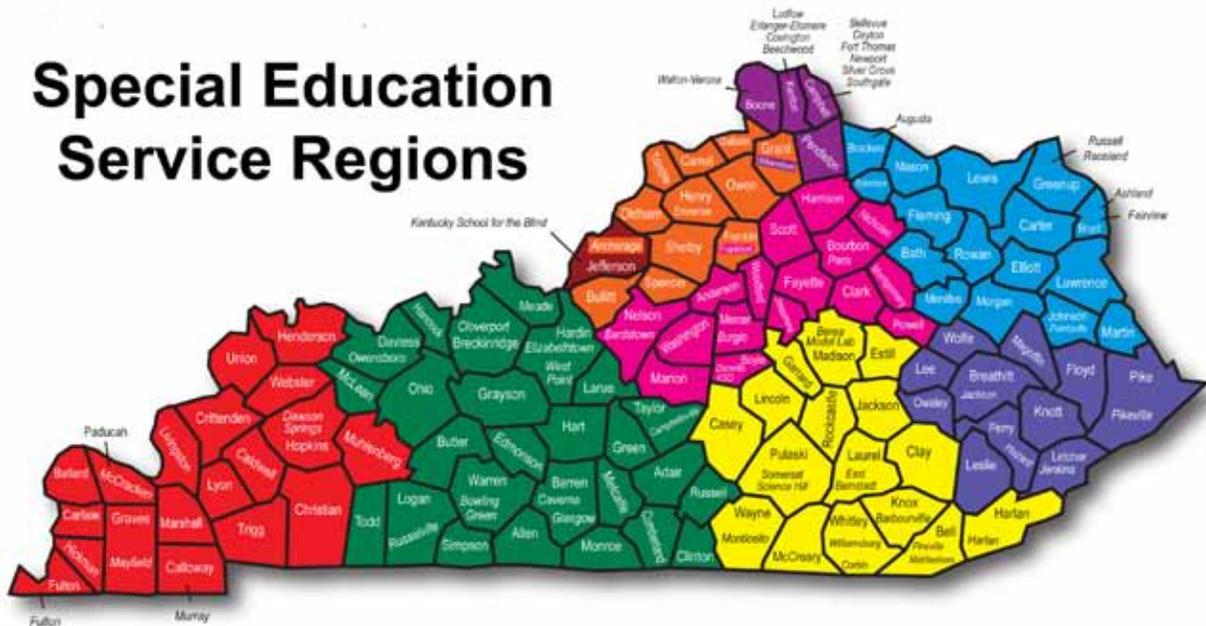
Established to provide support and serve Kentucky families with children who are deaf and hard of hearing, the SFSC is part of the Kentucky School for the Deaf's Outreach Services and the Statewide Educational Resource Center on Deafness, components of the Kentucky Department of Education.

Kentucky Educational Cooperatives Special Education Services

210 General Services Building
Murray State University
Murray, KY 42071
(270) 809-6980
Fax (270) 809-2485
Susan Clifton, Director

All 176 local school districts, and the Kentucky Schools for the Blind and Deaf are members of a special education cooperative. Funding is provided using federal dollars awarded to Kentucky under Part B, Section 611, of the Individuals with Disabilities Education Act Amendments of 1997. The Special Education Cooperative Network is intended to assist local school districts in meeting the needs of its member districts. Services range from technical assistance, trainings, professional development, specialized services, research, and other needs identified by member districts and the Kentucky Department of Education.

Special Education Service Regions



Special Education Cooperative Directors

<p>Central Kentucky Educational Cooperative Marti Ginter, Director 2331 Fortune Drive Suite 110 Lexington, KY 40509 (859) 402-8610 (V) (859) 842-0714 Fax</p>	<p>Green River Regional Educational Cooperative Donna Link, Director 230 Technology Way Bowling Green 42101 George Wilson, Executive Director (270) 563-2113 (V) (270) 563-2208 Fax</p>
<p>Jefferson County Exceptional Child Education Services Terry Ray, Director P.O. Box 34020 Louisville 40232-4020 (502) 485-8500 (V) (502) 485-3776 Fax</p>	<p>Kentucky Educational Development Corporation Stephanie Little, Director 904 West Rose Road Ashland, KY 41102 (606) 929-2209 (V) (606) 929-2109 Fax</p>
<p>Kentucky Valley Educational Cooperative Eddy Wilder, Director J. Marvin Jolly Classroom Bldg. One Community College Drive, Ste. 107 Hazard, KY 41701 (606) 439-1119 (V) (606) 439-1322 Fax</p>	<p>Northern Kentucky Cooperative for Educational Services Linda Alford, Director 5516 East Alexandria Pike Cold Springs, KY 41076-3540 (859) 442-8600 (V) (859) 442-7015 Fax</p>
<p>Ohio Valley Educational Cooperative Larry Taylor, Director P.O. Box 1249 Shelbyville, KY 40066 (502) 647-3533, ext. 218 (V) (502) 647-3581 Fax</p>	<p>Southeast/Southcentral Education Cooperative Melissa Reynolds, Director 707 North Second Street Richmond, KY 40475 (859) 625-6048 (V) (859) 624-452 Fax</p>
<p>West Kentucky Educational Cooperative Susan Clifton, Director 201 General Services Building Murray State University Murray, KY 42071 (270) 809-6980 (V) (270) 809-2485 Fax</p>	

***To locate the Director of Special Education (DOSE) of your district, please contact your regional Special Education Cooperative office.**

DeafBlind Programs

KY DEAFBLIND PROJECT

229 Taylor Ed. Bldg
Lexington, KY 40506
(859) 257-6063 (V)
Diane Hayes, Training Coordinator
Diane.Hayes@ksd.k12.ky.us

The DeafBlind Project serves individuals from birth to 21 years of age. The program provides training and consultation to families & service providers of persons with deafblindness to lead toward full community integration. In-service training is provided. The project consults with the faculty of state universities on providing pre-service training on the topic of deafblindness.

Charles W. McDowell Rehabilitation Center for the Blind

8412 Westport Road
Louisville, KY 40242
(502) 429-4460 (V)
(502) 429-7105 (T)
(800) 346-2115 (V)
<http://blind.ky.gov/pages/mc.aspx>
Steve Deeley, Manager

The Charles W. McDowell Rehabilitation Center for the Blind offers programs at the center to meet an individual's training needs. A vocational or independent living counselor will determine an individual's eligibility to receive services at the center. Once a person is referred to the center training program they participate in activities that will assist them in meeting their goals. There is no direct charge for training, instruction or room and board while at the center. The training components offered are:

- Braille Instruction
- Orientation and Mobility
- Assistive Technology
- Adult Education
- Career Development
- Life Skills
- Personal Development

Clovernook Center for the Blind

7000 Hamilton Avenue
Cincinnati, OH 45231
(513) 522-3860 (V)
<http://www.clovernook.org>
Robin L. Usalis, President/CEO

Innovative programs including Community Living and a year-round youth initiative focus on developing the skills individuals with visual impairments need to become independent in the community, while Vocational Services and Clovernook's own Employment Center combine to help individuals maximize their earning potential and job satisfaction, both on site and in the local job market.

Clovernook provides comprehensive rehabilitation services including training and support for independent living, orientation and mobility instruction, vocational training, job placement, counseling, recreation, and youth services.

Kentucky Post-Secondary Programs

Colleges and Universities listed below are considered to have comprehensive support services for deaf and hard of hearing students.



Eastern Kentucky University

521 Lancaster Avenue
Richmond, KY 40475-3102
(859) 622-1000 (V)
<http://www.eku.edu>

Deaf and Hard of Hearing Student Services

Shirley Rivard, Coordinator
(859) 622-2937 (V/T)
shirley.rivard@eku.edu

Provides support services for deaf and hard of hearing students attending Eastern Kentucky University.

Eastern Kentucky University also offers two degree programs which offer specialized training directly related to deafness: the Interpreter Training Program, Special Education and Psychology.

Interpreter Training Program

215 Wallace Building
Richmond, KY 40475
(859) 622-4966 (V/T)
<http://aslie.eku.edu/>

Gay Woloschek, Coordinator
Gay.Woloschek@eku.edu

Department of Special Education

Deaf and Hard of Hearing Program

245 Wallace Building
521 Lancaster Ave
Richmond, KY 40475
(859) 622-4442 (V)

Dr. Debbie Haydon Chair
Debbie.Haydon@eku.edu

Offers a 5 year dual certification program (including elementary or middle grades) and single certification for deaf and hard of hearing individuals, especially those who wish to teach solely with deaf or hard of hearing children.

Department of Psychology

127 Cammack Building
Richmond, KY 40475
(859) 622-3896 (V)

Robert Brubaker, Ph.D, Chair
robert.brubaker@eku.edu

Offers a M.S. in Clinical Psychology program integrated with certification training specialized to work with deaf and hard of hearing individuals.



University of Louisville
Disability Resource Center
Room 119 Stevenson Hall
Louisville, KY 40292
(502) 852-6938 (V/T)
(502) 852-0924 (Fax)

<http://www.louisville.edu/disability/>

Ms. Molly Smith, Coordinator of Deaf and Hard of Hearing Services
masmit01@louisville.edu

Services: Sign language interpreters, oral interpreters, professional tutors, notetakers, vocational development, personal counseling and placement services, social and cultural activities, sign language training, supervised housing, TTYs, listening systems, visual alarm systems.

**Interpreter Training Program
University of Louisville ASLIS**

221 Stevenson Hall
University of Louisville
Louisville, KY 40292
(502) 852-4607 (V)
(502) 416-0442 (VP)

Timothy Owens, M.ED., ASLTA Professional, RID CDI., Coordinator
aslis@louisville.edu

The Interpreter Training Program at Eastern Kentucky University leads to a four year B.S. degree in interpreting. Outreach workshops for interpreters are provided at different sites throughout the state (for information call 859-622-2116.) Additionally, EKU hosts a two-week summer institute for educational interpreters who work in K-12 settings.



Colleges and Universities listed below provide interpreting services for deaf and hard of hearing students and are considered to have partial support services. Please call each contact person for further information.

COLLEGE AND UNIVERSITY	CONTACT PERSON
<p>Kentucky State University Disability Resource Center The Hill Center, Suite 220 400 East Main Street Frankfort, KY 40601 http://www.kysu.edu</p>	<p>Kendis Smith (502) 597-5093 (V) (502) 597-5532 Fax ewhite@gwmail.kysu.edu</p>
<p>Morehead State University Disability Services 204-E ADV Morehead, KY 40351 http://www.morehead-st.edu</p>	<p>Evangeline Day (606) 783-5188 (V) (606) 783-5018 Fax e.day@moreheadstate.edu</p>
<p>Murray State University Student Disability Services 417 Wells Hall Murray, KY 42701-0009 (V) http://www.murraystate.edu</p>	<p>Velvet Wilson (270) 809-5737 (V) vwilson@murraystate.edu</p>
<p>Northern Kentucky University Disability Services University Center, Room 101 100 Nunn Dr. Highland Heights, KY 41099 http://www.nku.edu</p>	<p>Caroline Browning (859) 572-7962 (V) (859) 572-5874 Fax browningC2@nku.edu</p>
<p>University of Kentucky Disability Resource Center Alumni Gym Complex, Room 2 Lexington, KY 40506-0029 http://www.uky.edu</p>	<p>Jacob Karnes, Jr. (859) 257-2754 (V) (859) 257-1980 Fax jkarnes@email.uky.edu</p>

**Community Colleges listed below provide interpreting services for deaf and hard of hearing students.
Please call each coordinator for further information.**

COMMUNITY COLLEGE	COORDINATOR
<p>Ashland Community & Technical College College Drive Campus Roberts Drive Campus Technology Drive Campus</p>	<p>Heather Shelton Coordinator Disabled Services (606) 326-2051 (V) Heather.Shelton@kctcs.edu http://www.ashland.kctcs.edu</p>
<p>Big Sandy Community & Technical College Hager Hill & Mayo Campus, Paintsville Pikeville Campus, Pikeville Prestonsburg Campus, Prestonsburg</p>	<p>Janie Beverley Disability Services Coordinator (606) 886-7359 (V) http://www.bigsandy.kctcs.edu</p>
<p>Bowling Green Community & Technical College Main Campus, Bowling Green KY Advanced Tech Institute, Bowling Green Glasgow Technology Campus, Glasgow Glasgow Campus, Glasgow</p>	<p>Pam Bulle Disability Services Coordinator (270) 901-1202 (V) http://www.bowlinggreen.kctcs.edu</p>
<p>Elizabethtown Community & Technical College Main Campus, Elizabethtown Technical Campus, Elizabethtown Ft. Knox Campus, Ft. Knox</p>	<p>Noel Helm Disability Services Coordinator (270) 769-8455 NHelm0002@stu.kctcs.edu http://www.elizabethtown.kctcs.edu</p>
<p>Hazard Community & Technical College Hazard Campus, Hazard Hazard Technical Campus, Hazard Lees College Campus, Jackson Knott County Branch, Hindman Leslie County Center</p>	<p>Melissa Johnson Disability Resources (606) 487-3405 (V) melissad.johnson@kctcs.edu http://www.hazard.kctcs.edu</p>
<p>Henderson Community College Main Campus, Henderson</p>	<p>Larry Tutt Disability Services (270) 831-9783 (V) larry.tutt@kctcs.edu http://www.henderson.kctcs.edu</p>

COMMUNITY COLLEGE	COORDINATOR
<p>Hopkinsville Community College Hopkinsville Campus, Hopkinsville Fort Campbell Campus, Ft. Campbell</p>	<p>Jason Warren Disability Services Coordinator (270) 707-3801 (V) jason.warren@kctcs.edu http://www.hopkinsville.kctcs.edu</p>
<p>Madisonville Community & Technical College North Campus, Madisonville Health Campus, Madisonville Muhlenburg Campus, Central City</p>	<p>Valerie Wolfe Disability Resource Center (270) 824-1708 (V) valerie.wolfe@kctcs.edu http://www.madisonville.kctcs.edu</p>
<p>Maysville Community & Technical College Maysville Campus, Maysville Morehead Campus, Morehead Cynthiana Campus, Cynthiana</p>	<p>Tabatha Butler Disability Services Coordinator (606) 759-7141 x66143 (V) tabatha.butler@kctcs.edu http://www.maysville.kctcs.edu/</p>
<p>Owensboro Community & Technical College Main Campus, Owensboro Southeastern Campus, Owensboro Downtown Campus, Owensboro</p>	<p>Joe Yazvac Disability Services (270) 686-4527(V) joe.yazvac@kctcs.edu http://www.owensboro.kctcs.edu/</p>
<p>Somerset Community College Main Campus, Somerset Laurel Campus, London</p>	<p>Mary Petry Students with Disabilities (606) 451-6706 (V) mary.petry@kctcs.edu http://www.somerset.kctcs.edu/</p>
<p>Southeast Community & Technical College Cumberland Campus, Cumberland Bell County Campus, Middlesboro Bell County Campus, Pineville Letcher County Campus, Whitesburg Harlan County Campus, Harlan</p>	<p>Veria "Cookie" Baldwin Disability Coordinator (606) 589-3018(V) cookie.baldwin@kctcs.edu http://www.southeast.kctcs.edu/</p>
<p>West Kentucky Community & Technical College Main Campus, Paducah Technical Campus, Paducah</p>	<p>Shelia Highfil Disability Resource Coordinator (270) 534-3406 (V) Shelia.High.l@kctcs.edu http://www.westkentucky.kctcs.edu/</p>

Technical Colleges

Technical Colleges listed below provide interpreting services for deaf and hard of hearing students. Please call each coordinator for further information.

Bluegrass Community & Technical College

Disability Services

164 Opportunity Way, Rm N-117

Lexington, KY 40511

(859) 246-6753 (V/T)

<http://www.bluegrass.kctcs.edu>

April Jeffries, Interpreter Coordinator

april.jeffries@kctcs.edu

Services: Interpreters, peer tutoring, notetakers, available TTYs, closed-captioning, listening systems and visual alarm system in classes.

Jefferson Community & Technical College

Deaf and Hard of Hearing Student Services

727 W. Chestnut St.

Building B Student Services, Rm 109f

Louisville, KY 40203

(502) 213-4104 (V)

(502) 213-4218 (V)

(502) 213-2522 (T)

<http://www.jefferson.kctcs.edu>

Venetia Lacy, Interpreter Coordinator

venetia.lacy@kctcs.edu

Services: Full support services for students including interpreters, notetakers, tutors, counseling, placement, career exploration, visual alarm systems and FM systems.

Northern Kentucky Community & Technical College

790 Thomas More Pkwy

Edgewood, KY 41017

(859) 442-4120 (V)

(859) 441-4500

<http://www.gateway.kctcs.edu>

Colleen Kane, Disability Services Coordinator

colleen.kane@kctcs.edu

Services: Interpreting and support services for deaf and hard of hearing students.

National Post Secondary Programs



Gallaudet University
800 Florida Ave., NE
Washington, DC 20002
(202) 651-5000 (V/T)
<http://www.gallaudet.edu>
president@gallaudet.edu

Dr. Alan Hurwitz, President

Accredited liberal arts university for the deaf. Undergraduate university provides programs leading to B.A. or B.S. degrees. Graduate Program through Ph.D. open to both deaf and hearing persons.

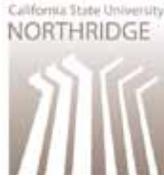


National Technical Institute for the Deaf
Rochester Institute of Technology
52 Lomb Memorial Drive
Rochester, NY 14623-5604
Recruitment and Admissions
(716) 475-6400 (V/T)
(716) 475-5978 Fax
<http://www.ntid.rit.edu>
ntidmc@rit.edu

Dr. Gerard Buckley, Vice President/Dean

NTID is a technical college for deaf students. It is one of the six colleges that make up the Rochester Institute of Technology. NTID has more than thirty accredited programs at the associate degree, diploma, and certificate levels.

Services are provided to all colleges of Rochester Institute of Technology including trained interpreters and trained notetakers in all classrooms and laboratory facilities for lectures. All NTID faculty are required to use sign communication directly in the classrooms. One hundred full-time interpreters provide support to students in both classrooms and social and cultural events.



**California State University at Northridge (CSUN)
National Center on Deafness (NCOD)**

18111 Nordoff Street
Northridge, CA 91330
(888) 684-4695 (V/T)
Dr. Roz Rosen, Director
<http://ncod.csun.edu>
ncod@csun.edu

The National Center on Deafness provides students with communication access to all of the university's programs and services through interpreting, notetaking, and captioning services. Outside of the classroom NCOD supports students with academic advisors, student development activities, academic support services and classes taught using direct communication.

NCOD is also the home to two federal projects. The Western Region Outreach Center & Consortia (WROCC) provides outreach and technical assistance to postsecondary institutions in 16 western states and the Pacific Rim. Roles, Rights, and Responsibilities of Deaf and Hard of Hearing Students (3R) provides training to students on how to educate postsecondary faculty, staff, and administration on working with students who are deaf and hard of hearing.

Other States' Post-Secondary Programs

Many colleges offer interpreting training programs, support services for the deaf and hard of hearing students, courses of study in the field of rehabilitation, education, mental health related to deafness. You may want to contact KCDHH for a more comprehensive list of referral to other resources.



Postsecondary Education Programs Network 2 (pn2)

18111 Nordhoff Street
Northridge, CA 91330 - 8267
(414) 892-7044 (VP)
(503) 838-8642 (V)
<http://www.pepnet.org>

Pepnet2 (pn2) recognizes the full range of postsecondary education and training options available for individuals who are deaf or hard of hearing, including those with co-occurring disabilities, and strives to enhance the capacity of those institutions to appropriately serve this diverse student population. Pn2 is a national collaboration of professionals with expertise in a broad array of content areas and a variety of environments, including research, technology, personnel development, media production, and technical assistance.



Organizations

Kentucky State-Wide Organizations of and for the Deaf and Hard of Hearing

Alexander Graham Bell Association for the Deaf -

KY Chapter

432 Sprite Rd, #9
Louisville, KY 40207
Shelby Rutledge
shelby1142@aol.com

American Sign Language Teachers Association - Bluegrass Chapter

P.O. Box 17565
Louisville, KY 40217-0565
Aline Shaw, President
aline29@aol.com

Gallaudet University Alumni Association - KY Chapter

636 Cloverdale Dr.
Danville, KY 40422
Joe Buschmann, President

Junior National Association of the Deaf - KY Chapter

Kentucky School for the Deaf
P.O. Box 27
Danville, KY 40423
(859) 936-6682 (VP)
Barbie Harris, Advisor
barbie.Harris@yahoo.com

Kentucky Association of the Deaf

P.O. Box 463
Danville, KY 40423-0463
Sharon White, President
President@kydeaf.org
<http://www.kydeaf.org>

Kentucky Registry of Interpreters for the Deaf

15335 Silver Run Rd.
Catlettsburg KY 41129
Amy R. Hatzel, President
kyrid@kyrid.org

Kentucky School for the Deaf Alumni Association

P.O. Box 311
Danville, KY 40423-0311
Sarita Harkness, President
auntiesaris@gmail.com

Hearing Loss Association of Kentuckiana

2000 Shannon Drive
Bardstown, KY 40004
(502) 349-6792 (V)
Ron Haynes, Coordinator
ronhaynes@insightbb.com
(502) 339-8037 (V)
info@hearinglossky.org
<http://www.hearingloss.org>

Kentucky Local Organizations of and for the Deaf and Hard of Hearing

**Regional Resource Center of the Deaf and Hard of Hearing
Barren River Center of the Deaf and Hard of Hearing**

P.O. Box 9818
Bowling Green, KY 42102
www.brcdeaf.org
Leo Phelps, President
info@brcdeaf.org

Interpreting Services, Educational workshops, and Service Referrals for 10 Counties in Central Kentucky

Carrie McClure Bridge Club

708 E Main Street
Danville, KY 40422
(859) 439-0013(V/T)
Carleen Buschman, President
ceebee52@adelphia.net

Hosts a social bridge club every month.

Fern Creek Deaf Club, Inc.

9409 Bardstown Road
Louisville, KY

Mailing address:

204 Forest Drive
Lawrenceburg, KY 40342
(859) 839-6247 (VP)

deaflou4jesus@yahoo.com

A local deaf club providing recreational and social activities at the Fern Creek Volunteer Fire Department and hosts an annual picnic. The club also provides educational presentations. Meets twice a month on the first and third Saturday of the month.

Louisville Association of the Deaf, Inc.

1829 Heaton Road
Louisville, KY 40216
Chester Wilbert, Officer

cwilbert@inisghtbb.com

A local deaf club providing recreational and social activities since 1923.

Louisville Catholic Deaf Society

Epiphany Catholic Church, 914 Old Harrods Creek
Louisville, KY 40223-2541
(502) 635-5813 (V)
(502) 635-5888 (Fax)

MaryAnn Kaiser, President
maryann5516@aol.com

A group of Deaf Catholics hosting social activities and providing peer support.

Louisville Deaf Seniors

10309 Colonel Hancock Dr
Louisville, KY 40291
Danny Hall, President

ufotobee@insightbb.com

A group of deaf senior citizens that meet twice a month for social activities and peer support and sponsors field trips for its members.

Hands & Voices of Kentucky

P.O. Box 43914
Louisville, KY 40253
(888) 398-5030

www.kyhandsandvoices.org

Hands & Voices is dedicated to supporting families with children who are deaf or hard of hearing without bias around communication modes or methodology. This is a parent-driven, non-profit organization providing families with the resources, networks, and information they need to improve communication access and educational outcomes for their children. Our outreach activities, parent/professional collaboration, and advocacy efforts are focused on enabling Deaf and Hard of Hearing children to reach their highest potential.

National Organizations of and for the Deaf and Hard of Hearing



Abledata

8630 Fenton St., Suite 930
Silver Spring, MD 20910
(301) 608-8912 (T)
(800) 227-0216 (V)
(301) 608-8958 Fax

<http://www.abledata.com>

ABLEDATA@macrointernational.com

ABLEDATA is an information and referral project that maintains a database of 20,000-plus assistive technology products. The project also produces fact sheets on types of devices and other aspects of assistive technology.



Alexander Graham Bell Association for the Deaf

3417 Volta Place, NW
Washington, DC 20007
(202) 337-5220 (V)
(202) 337-5221 (T)
(202) 337-8314 Fax

<http://www.agbell.org>

info@agbell.org

Gathers and disseminates information on hearing loss, promotes better public understanding of hearing loss in children and adults, provides scholarships and financial and parent-infant awards, and promotes early detection of hearing loss in infants.



601 E Street, NW
Washington, DC 20049
1-888-687-2277 (V)

<http://www.aarp.org>

Promotes integration of the deaf community through the use of TTY numbers in their national offices and some divisions; open captioning available in feature videos, commercials, and general meetings; gathers and distributes information on rights, accommodation, and culture; 55 Alive program has classes for the deaf in some areas.

American Association of the Deaf-Blind

P.O. Box 2831
Keshington, MD 20891
(301) 495-4403 (V)
(301) 563-9107 (VP)
(301) 495-4404 Fax

<http://www.aadb.org>

AADB-Info@aadb.org

Promotes better opportunities and services for deafblind people. Mission is to assure that a comprehensive, coordinated system of services is accessible to all deafblind people, enabling them to achieve their maximum potential through increased independence, productivity, and integration into the community. The annual convention provides a week of workshops, meetings, tours, and recreational activities.



RESEARCH. ADVOCACY. AWARENESS.

American Cochlear Implant Alliance

P.O. Box 103
McClellan, VA 22101-0103
(703) 534.6146 (V)

<http://www.acialliance.org>

The mission of the American Cochlear Implant (ACI) Alliance Foundation is to advance access to the gift of hearing provided by cochlear implantation through research, advocacy and awareness.



American Deafness and Rehabilitation Association (ADARA)

P.O. Box 480
Myersville, MD 21773
adaraorg@comcast.net

<http://www.adara.org>

Promotes and participates in quality human service delivery to deaf and hard of hearing people through agencies and individuals. ADARA is a partnership of national organizations, local affiliates, professional sections, and individual members working together to support social services and rehabilitation for deaf and hard of hearing people.

American Hearing Research Foundation

8 South Michigan Ave., Ste. 1205
Chicago, IL 60603-4539
(312) 726-9670 (V)
(312) 726-9695 Fax

<http://www.american-hearing.org>

ahrf@american-hearing.org

Supports medical research and education into the causes, prevention, and cures of deafness, hearing losses, and balance disorders. Also keeps physicians and the public informed of the latest developments in hearing research and education.



American Society for Deaf Children

800 Florida Ave. NE #2047
Washington DC 20002
(800) 942-2732 (V)
(202) 644-9204 (VP)
(410) 795-0965 Fax

<http://www.deafchildren.org>

asdc@deafchildren.org

ASDC is a nonprofit parent-helping parent organization promoting a positive attitude toward signing and deaf culture. Also provides support, encouragement, and current information about deafness to families with deaf and hard of hearing children.



Rehabilitation Research and
Training Center for Persons Who
are Deaf or Hard of Hearing

**Arkansas Rehabilitation Research and Training Center
for Persons who are Deaf and Hard of Hearing**

University of Arkansas
26 Corporate Hill Drive
Little Rock, AR 72205
(501) 686-9691 (V/T)
(501) 686-9698 Fax

rehabres@cavern.uark.edu

The center focuses on issues affecting the employability of deaf and hard of hearing rehabilitation clients, including career assessment, career preparation, placement, career mobility, and advancement. Provides information and/or databases related to the rehabilitation of deaf and hard of hearing people served by the federal and state Vocational Rehabilitation Programs.



Association of Late-Deafened Adults

8038 MacIntosh Lane, Suite 2
Rockford, IL 61107
(815) 332-1515 (V/T)
(866) 402-2532 (V/T)
<http://www.alda.org>
board@alda.org

Serves as a resource and information center for late-deafened adults and works to increase public awareness of the special needs of late-deafened adults. ALDA provides guidance for late deafened adults, their families, and their friends on ways to deal effectively with the difficulties arising from becoming deaf.





AMERICAN
SPEECH-LANGUAGE-
HEARING
ASSOCIATION

American Speech-Language Hearing Association

2200 Research Blvd
Rockville, MD 20850-3289
Professionals and Students: (800) 498-2071 (V)
Public: (800) 638-8255 (V)
(301) 296-5650 (T)
(301) 296-8580 Fax

<http://www.asha.org>

actioncenter@asha.org

A professional and scientific organization for speech-language pathologists and audiologists concerned with communication disorders. Call the toll-free HELPLINE number listed above to inquire about speech, language, or hearing problems. Provides referrals to audiologists and speech-language pathologists in the United States.



Better Hearing Institute

1444 I Street NW
Suite 700
Washington, D.C., 20005
(202) 449-1100
Helpline 800-327-9355 (V)
<http://www.betterhearing.org>
Mail@betterhearing.org

BHI is a nonprofit educational organization that implements national public information programs on hearing loss and available medical, surgical, hearing aid, and rehabilitation assistance for millions with uncorrected hearing problems. Promotes awareness of hearing loss through television, radio, and print media public service messages. Call the toll-free "Hearing Helpline" listed above to get information on hearing loss, sources of assistance, list of local hearing professionals, and other available hearing help.



Boys Town National Research Hospital

555 N. 30th Street
Omaha, NE 68131
(402) 498-6511 (V)
<http://www.boystownhospital.org>
bthospital@boysandgirlstown.org

Boys Town National Research Hospital (BTNRH) is an internationally recognized center for state-of-the-art research, diagnosis, and treatment of patients with ear diseases, hearing and balance disorders, cleft lip and palate, and speech/language problems. It also includes programs such as Parent/Child Workshops, Center for Childhood Deafness, Register for Hereditary Hearing Loss, Center for Hearing Research, Center for Abused Disabled, and summer programs for gifted deaf teens and college students.



Captioned Media Program
National Association of the Deaf
1447 E. Main Street
Spartansburg, SC 29307
(800) 237-6213 (V)
(800) 237-6819 (T)
(800) 538-5636 Fax
<http://www.dcmp.org>
info@dcmp.org

Free loans of educational and entertainment captioned videos for deaf and hard of hearing people or those who work with deaf and hard of hearing people.



Centers for Disease Control and Prevention
1600 Clifton Road, NE
Atlanta, GA 30333
<http://www.cdc.gov>
cdcinfo@cdc.gov
National Aids Hotline: (800) 342-2437 (V)
800-232-4636 (V)



Children of Deaf Adults International, Inc.
P.O. Box 30715
Santa Barbara, CA 93130-0715
(805) 682-0997 (V/T)
<http://www.coda-international.org>

Organization that focuses on hearing children of deaf adults. Membership is primarily, but not exclusively, composed of hearing children of deaf parents. CODA addresses bicultural experiences through conferences, support groups, and resource development.



**The Caption Center
Media Access Group**

One Guest Street
Boston, MA 02135
(617) 300-3400 (V)
(617) 300-1035 Fax

[http://main.wgbh.org/wgbh/pages/mag/
access@wgbh.org](http://main.wgbh.org/wgbh/pages/mag/access@wgbh.org)

A nonprofit service of the WGBH Educational Foundation with offices in Boston, New York, and Los Angeles. Produces captions for every segment of the entertainment and advertising industries and offers clients an array of services including off-line captions, real-time captions, and open captions. Sells open-captioning software and QuickCaption to enable schools and agencies to caption their own programs and events.



Communication Service for the Deaf, Inc.

120 North Krohn Place
Sioux Falls, SD 57103
(606) 367-5760 (V)
(605) 367-5761 (T)
(800) 642-6410 (V)
(866) 273-3323 (T)
inquiry@c-s-d.org

CSD (also known as Communication Service for the Deaf, Inc.) is a private, non-profit organization dedicated to providing broad-based services, ensuring public accessibility and increasing public awareness of issues affecting deaf and hard of hearing individuals. Through global leadership and a continuum of quality communication services and human service programs, CSD provides the tools conducive to a positive and full integrated life.



Conference of Educational Administrators of Schools and Programs for the Deaf

P.O. Box 1778
St. Augustine, FL 32085-1778
(904) 810-5200 (V/T)
(904) 810-5525 Fax
<http://www.ceasd.org>
nationaloffice@ceasd.org

Focuses on improvements in the education of deaf and hard of hearing people through research, personnel development, advocacy and training.



Convention of American Instructors of the Deaf

P.O. Box 377
Bedford, TX 76095-0377
(817) 354-8414 (V/T)
<http://www.caid.org>
caid@swbell.net

An organization that promotes professional development, communication, and information among educators of deaf individuals and other interested people.



Council for Exceptional Children

2900 Crystal Dr. Ste 1000
Arlington, VA 22202
(888) 232-7733 (V)
(866) 915-5000 (T)
(703) 264-9494 Fax
<http://www.cec.sped.org//AM/Template.cfm?Section=Home>
service@cec.sped.org

Dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.



Hearing Health Foundation

363 7th Ave. 10th Floor
New York, NY 10001
(212) 257-6140 (V)
(888) 435-6104 (T)
<http://www.hearinghealthfoundation.org>
info@hearinghealthfoundation.org

The nation's largest voluntary health organization, providing grants for fellowships, symposia, and research into the causes, treatment, and prevention of all ear disorders. The DRF also provides information and referral services.



Disability Rights Education and Defense Fund

3075 Adeline Street, Suite 210
Berkeley, CA 94703
510.644.2555 v
510-841-8645 fax/tty
info@dredf.org

Provides technical assistance, information, and referrals on disability laws and policies; training, information, and legal advocacy to parents of children with disabilities; legal representation to adults and children with disabilities in cases involving their rights to employment, education, transportation, housing, and access to public accommodations; and training for law students through the Disability Clinical Legal Education Program.



The Ear Foundation
1817 Patterson Street
Nashville, TN 37203-2110
615-329-7809 (V)
615-329-7849 (T)
800-545-HEAR (V/T)
615-329-7935 Fax

The Ear Foundation focuses on integrating persons who are hearing impaired into mainstream society through public awareness and medical education. The Foundation administers the Meniere's Network, a national network of patient support groups that provides people with the opportunity to share experiences and coping strategies.



Hands & Voices
P.O. Box 3093
Boulder, CO 80307
(303) 492-6283(V)
(866) 422-0422 (V)
<http://www.handsandvoices.org/>
parentadvocate@handsandvoices.org

Hands & Voices is dedicated to supporting families with children who are Deaf or Hard of Hearing without bias around communication modes or methodology. This is a parent-driven, non-profit organization providing families with the resources, networks, and information they need to improve communication access and educational outcomes for their children. Their outreach activities, parent/professional collaboration, and advocacy efforts are focused on enabling Deaf and Hard of Hearing children to reach their highest potential.



Hearing Education and Awareness for Rockers

1405 Lyon St.
San Francisco, CA 94115
(415) 409-3277 (V)
<http://www.hearnet.com>
hear@hearnet.com

Educates the public about the real dangers of hearing loss resulting from repeated exposure to excessive noise levels. Offers information about hearing protection, testing, and other information about hearing loss and tinnitus. Operates a 24-hour hotline information, referral, and support network service and conducts a free hearing screening program in the San Francisco Bay area. Also launches public hearing awareness campaigns, provides programs for schools and seminars, and distributes earplugs to club and concert-goers. Initiated H.E.A.R. affiliates in other cities worldwide.



Hearing Loss Association of America
(formerly Self Help for the Hard of Hearing)
7910 Woodmont Avenue, Ste. 1200
Bethesda, MD 20814
(301) 657-2248 (V)
(301) 657-2249 (T)
(301) 913-9413 Fax
<http://www.hearingloss.org>
info@hearingloss.org

Promotes awareness and information about hearing loss, communication, assistive devices, and alternative communication skills through publications, exhibits, and presentations.

HEATH RESOURCE CENTER

AT THE NATIONAL YOUTH TRANSITIONS CENTER

ONLINE CLEARINGHOUSE ON POSTSECONDARY EDUCATION FOR INDIVIDUALS WITH DISABILITIES

HEATH Resource Center
2134 G Street NW
Washington, DC 20052-0001
(800) 544-3284 (V/T)
(202) 973-0904 (V/T)
(202) 994-3365 Fax
<http://www.heath.gwu.edu>
askheath@gwu.edu

HEATH disseminates information nationally about disability issues in postsecondary education. It offers free publications and a toll-free telephone service of use to administrators, service providers, teachers, instructors, rehabilitation counselors, health professionals, and individuals with disabilities and their families.



**Helen Keller National Center for
Deaf-Blind Youths/Adults**

141 Middle Neck Road
Sands Point, NY 11050
(516) 944-8900 (V)
(516) 944-7302 Fax

<http://www.helenkeller.org>
hkncinfo@hknc.org

The national center and its 10 regional offices provide diagnostic evaluations, comprehensive vocational and personal adjustment training, and job preparation and placement for people who are deafblind from every state and territory. Field services include information, referral, advocacy and technical assistance to professionals, consumers, and families.



Job Accommodation Network

P.O. Box 6080
Morgantown, WV 26506
(800) 526-7234 (V)
(877) 781-9403 (V/T)
(304) 293-5407 fax

<http://www.jan.wvu.edu>
jan@jan.wvu.edu

An international toll-free consulting service that provides information about job accommodations and the employability of people with functional limitations.



John Tracy Clinic

806 West Adams Boulevard
Los Angeles, CA 90007
(213) 748-5481 (V)
(213) 747-2924 (T)
(213) 749-1651 Fax

<http://www.johntracyclinic.org>
jcooper@jtc.org

An educational facility for preschool-age children who have hearing losses and their families. In addition to on-site services, worldwide correspondence courses in English and Spanish are offered to parents whose children are of preschool age and are hard of hearing, deaf or deafblind. All services of JTC are free of charge to the families.



National Association of the Deaf

8630 Fenton St., Ste. 820
Silver Spring, MD 20910-3819
(301) 587-1788 (V)
(301) 587-1789 (T)
(301) 587-1791 Fax
<http://www.nad.org>
NADinfo@nad.org

Howard Rosenblum, CEO

Justice Dept ADA Hotline 800-514-0383 (TTY)

The Nation's largest organization safeguarding the accessibility and civil rights of 28 million deaf and hard of hearing Americans in education, employment, health care, and telecommunications. Focuses on grassroots advocacy and empowerment, captioned media, deafness-related information and publications, legal assistance, policy development and research, public awareness, and youth leadership development.



Junior NAD and Youth Leadership Camp

youth@nad.org

Develops and promotes citizenship, scholarship, and leadership skills in deaf and hard of hearing high school students through chapter projects, national conventions, contests, and other activities. The NAD also sponsors a month-long Youth Leadership Camp program each summer.

Law & Advocacy Center

(301) 587-7730 (V/T)
(301) 587-1791 Fax

Develops and provides a variety of legal services and programs to the deaf community, including representation, counseling, information, and education.



National Black Deaf Advocates

NBDA Secretary P.O. Box 32,
Frankfort, KY 40602

<http://www.nbda.org>

Benro Ogunyipe, President

President@ndba.org

Promotes leadership, deaf awareness, and active participation in the political, educational, and economic processes that affect the lives of black deaf citizens. Currently has 30 chapters in the United States and the Virgin Islands.



National Captioning Institute

3725 Concorde Parkway, Suite 100,

Chantilly, VA 20151

(703) 917-7600 (V/T)

(703) 917-9853 Fax

<http://www.ncicap.org>

NCI, a nonprofit corporation founded in 1979, is the world's largest provider of closed-captioned television services for the broadcast, cable and home video industry. Also researches the educational benefits of captioned TV, and works to expand the captioning service around the world.



National Cued Speech Association

1300 Pennsylvania Ave. NW, Ste 190-713

Washington DC 20004

(800) 459-3529 (V/T)

<http://www.cuedspeech.org>

info@cuedspech.org

Membership organization that provides advocacy and support regarding use of Cued Speech. Information and services are provided for deaf and hard of hearing people of all ages, their families and friends, and professionals who work with them.

National Deaf Business Institute
(240) 243-3105 (VP)
<http://www.ndbi.org/about.php>
steele@ndbi.org

The National Deaf Business Institute's (NDBI) commitment is to advance entrepreneurship by the deaf through education, research and outreach. Through its programs, NDBI aims to help empower the deaf community by increasing the number of deaf-owned businesses and deaf professionals.



NATIONAL DEAF EDUCATION PROJECT

NDEP was established in 1998 to articulate and work toward the development of a quality communication and language-driven educational delivery system for students who are deaf or hard of hearing.

The Board of the NDEP is comprised of representatives of Gallaudet University , the National Technical Institute for the Deaf, the National Association of the Deaf, the American Society for Deaf Children, the Conference of Educational Administrators of Schools for the Deaf, and the Convention of the American Instructors of the Deaf.

Hands & Voices and NDEP are proud to be co-partnering NDEPNOW and working in collaboration to reform the education provided to deaf and hard of hearing children.

<http://www.ndepnow.org>



National Family Association for Deaf-Blind

141 Middle Neck Road
Sands Point, NY 11050
(800) 255-0411 (V/T)
(516) 883-9060 Fax
<http://www.nfadb.org>
NFADB@aol.com

Peer support group for families of DeafBlind adults and children.



**National Information Center for
Children with Disabilities**
1825 Connecticut Ave. NW, Ste 700
Washington, DC 20009
(800) 695-0285 (V/T)
(202) 884-8200 (V/T)
(202) 884-8441 Fax
<http://www.nichcy.org>
nichcy@fhi360.org

Provides fact sheets, state resource sheets, and general information to assist parents, educators, care-givers, advocates, and others in helping children and youth with disabilities become participating members of the community. Also publishes Technical Assistance Guides, Students' Guides, briefing papers, and annotated bibliographies on selected topics.



Laurent Clerc National Deaf Education Center
Gallaudet University
800 Florida Avenue, NE
Washington, DC 20002-3695
(202) 651-5055 (V/T)
(202) 651-5054 Fax

The Laurent Clerc National Deaf Education Center at Gallaudet University provides information, training, and technical assistance for parents and professionals to meet the needs of children who are deaf or hard of hearing. Our mission is to improve the quality of education afforded to deaf and hard of hearing students from birth to age 21 throughout the United States.



National Consortium on Deaf-Blindness
345 North Monmouth Avenue
Monmouth, OR 97361
(800) 438-9376 (V)
(800) 854-7013 (T)
(503) 838-8150 Fax
<http://www.nationaldb.org>
info@nationaldb.org

Collects, organizes, and disseminates information related to children and youth (ages 0-21) who are deafblind and connects consumers of deafblind information to sources of information about deaf blindness, assistive technology, and deafblind people. DB-LINK is a collaborative effort involving the American Association of the Deaf-Blind, Helen Keller National Center, Perkins School for the Blind, St. Luke's and Roosevelt Hospital.



National Institute on Deafness and Other Communication Disorders (NIDCD)

31 Center Dr, MSC 2320
Bethesda, MD 20892
(800) 241-1044 (V)
(800) 241-1055 (T)
(301) 907-8830 Fax

<http://www.nidcd.nih.gov>
nidcdinfo@nidcd.nih.gov

The NIDCD Information Clearinghouse is a national resource center for information about hearing, balance, smell, taste, voice, speech, and language. The clearinghouse serves health professionals, patients, industry, and the public.



National Rehabilitation Information Center

8201 Corporate Drive
Suite 600
Landover, MD 20785
(301) 459-5900 (V)
(301) 459-5984 (T)
(800) 346-2742 (V)

<http://www.naric.com>
naricinfo@heitechservices.com

Provides information and referral services on disability and rehabilitation, including quick information and referral, data base searches of the bibliographic data base REHABDATA, and document delivery.



Office of Disability Employment Policy

(formerly Presidents Committee on Employment of People with Disabilities)

US Department of Labor
200 Constitution Ave., NW
Washington, DC 20210
(866) 633-7365 (V)
(877) 889-5627 (T)

<http://www.dol.gov/odep>

Facilitates the communication, coordination, and promotion of public and private efforts to enhance the employment of people with disabilities. Provides information, training, and technical assistance to America's business leaders, organized labor, rehabilitation and service providers, advocacy organizations, families, and individuals with disabilities. Reports to the President on the progress and problems of maximizing employment opportunities for people with disabilities.



Rainbow Alliance of the Deaf

RAD Secretary
9804 Walker House Rd., #4
Montgomery Village, MD 20886-0506

<http://www.rad.org>
president@rad.org

RAD is a national organization serving the deaf gay and lesbian community. Represents over 20 chapters in the United States and Canada.



Registry of Interpreters for the Deaf, Inc.

333 Commerce Street
Alexandria, VA, 22314
(703) 838-0030 (V)
(703) 838-0459 (T)
(703) 838-0454 (Fax)
<http://www.rid.org>
admin@rid.org

A professional organization that certifies interpreters, provides information on interpreting to the general public, publishes a national directory of certified interpreters, and makes referrals to interpreter agencies.



The Starkey Hearing Foundation - So the World May Hear

6700 Washington Ave.
Eden Prairie, MN 55344
(866) 354-3254 (V)
(952) 828-6900 (fax)
<http://www.starkeyhearingfoundation.org>
hearingfoundation@starkey.com

Committed to making technology accessible to deaf and hard of hearing individuals throughout the United States. HEAR NOW raises funds to provide hearing aids, cochlear implants, and related services to children and adults who have hearing losses but do not have the financial resources to purchase their own devices.



Telecommunications for the Deaf, Inc.

8630 Fenton Street, Ste. 604
Silver Spring, MD 20910
(301) 589-3006 (T)
(301) 589-3786 (V)
(301) 589-3797 Fax
<http://www.tdiforaccess.org>
info@tdiforaccess.org

A nonprofit consumer advocacy organization promoting full visual and other access to information and telecommunications for people who are deaf, hard of hearing, deafblind, and speech impaired. Supports consumer education and involvement, technical assistance and consulting, application of existing programs such as emergency 911 services, relay services, and TTY usage and emerging technologies, networking and collaborations, uniformity of TTY standards, and national policy development that aids these goals.



USA Deaf Sports Federation

P. O. Box 910338
Lexington, KY 40591
(605) 367-5760 (V)
(605) 367-5761 (T)
(605) 782-8441 Fax

<http://www.usdeafsports.org>
HomeOffice@usdeafsports.org

Governing body for all deaf sports and recreation in the United States. Twenty different sports organizations and are affiliates of USADSF. Sponsors US Teams to the Deaflympics and other regional, national, and international competitions.



World Recreation Association of the Deaf, Inc.

P.O. Box 3211
Quartz Hill, CA 93586
<http://www.wrad.org>
wradceo@aol.com

Established to foster the development of innovation in recreational and cultural activities for the deaf and hard of hearing community.





Publications

Kentucky Statewide Publications

Most listings in the 'Kentucky State-Wide and Local Organizations' section distribute newsletters on a regular basis. You may want to contact each one about subscription rates and frequency. Most government agencies also maintain a mailing list for agency newsletters.

The Communicator

KCDHH
632 Versailles Road
Frankfort, KY 40601
(502) 573-2604 (V/T)
(800) 372-2907 (V/T)
(502) 573-2602 (VP)
(502) 573-3594 Fax

The KY Standard

KY School for the Deaf
P.O. Box 27
Danville, KY 40422
(859) 239-7017 (V/T)

Listen

Heuser Hearing Institute
111 East Kentucky St.
Louisville, KY 40203
(502) 515-3320 (V)
(502) 515-3323 (T)

Tidings

Catholic Deaf Office
1200 South Shelby St.
Louisville, KY 40203-2600
(502) 636-0296 (V)
(502) 634-8947 (T)

National Publications

Most listings in the 'National Organizations' section distribute newsletters on a regular basis. You may want to contact each one about subscription rates and frequency.

ADA Pipeline

SE Disability & Business Tech. Assistance Center
490 10th St.
Atlanta, GA 30318
(800) 949-4232 (V/T)
sedbtacproject@law.syr.edu

Gallaudet Today

Office of Public Relations
Gallaudet University
800 Florida Avenue, NE
Washington, DC 20002-3695
(202) 651-5505 (V/T)
(202) 651-5704 Fax
worldaroundyou@gallaudet.edu

SIGNews and CSD Spectrum

CSD
102 North Krohn Place
Sioux Falls, SD 57103
(866) 295-4899 (V)
(866) 658-7070(T)
subscribe@signews.org

Dogs for Dignity

Paws with a Cause
4646 South Division
Wayland, MI 49348
(800) 253-7297 (V/T)
paws@pawswithacause.org

The Endeavor

American Society for Deaf Children
1820 Tribute Rd, Ste A
Sacramento, CA 95815
(800-942-2732 (V)
asdctami@aol.com

Focus

Rochester Institute of Technology
52 Lomb Memorial Drive
Rochester, NY 14623-5604
(585) 475-6400 (V/T)
ntidmc@rit.edu

National Publications

<p align="center">GA-SK Newsletter <i>Telecommunications for the Deaf, Inc.</i> 8630 Fenton St., Ste. 604 Silver Spring, MD 20910 (301) 589-3006 (T) (301) 589-3786 (V) info@tdiforaccess.org</p>	<p align="center">Hearing Loss <i>Hearing Loss Association of America</i> 7910 Woodmont Ave., Ste. 1200 Bethesda, MD 20814 (301) 657-2248(V/T) editor@hearingloss.org</p>
<p align="center">NADmag <i>National Association for the Deaf</i> 8630 Fenton St., Ste. 820 Silver Spring, MD 20910-3819 (301) 587-1788 (V) (301) 587-1789 (T) nadinfo@nad.org</p>	<p align="center">News from Advocates for Deaf-Blind <i>National Family Association for Deaf-Blind</i> 141 Middle Neck Rd. Sands Point, NY 11050 (800) 255-0411 (T) NFADB@aol.com</p>
<p align="center">Odyssey <i>Laurent Clerc National Deaf Education Center</i> Gallaudet University 800 Florida Ave., NE Washington, DC 20002 (800) 526-9105 (V/T) (202) 651-5708 Fax odyssey@gallaudet.edu</p>	<p align="center">Paws for Silence <i>International Hearing Dog, Inc.</i> 5901 E. 89th Ave. Henderson, CO 80640 (303) 287-3277 (V/T) (303) 287-3425 Fax IHDI@aol.com</p>
<p align="center">World Around You <i>Laurent Clerc National Education Center</i> KDES, Ste. 3600 800 Florida Ave. Washington, DC 20002 (202) 651-5340 (V/T) (202) 651-5708 Fax worldaroundyou@gallaudet.edu</p>	<p align="center">Deaf Life <i>Corporate HQ MSM Production, Ltd.</i> 1095 Meigs St. Rochester, NY 14620-2405 (585) 442-6371 fax www.deaflife.com AIM: msmltdrep</p>



Journals

American Annals of the Deaf

Gallaudet University Press
800 Florida Ave., NE
Washington, DC 20002
(202) 651-5488(V/T)
(202) 651-5489 Fax
gupress@gallaudet.edu

Journal of Interpretation & RID Views

Registry of Interpreters for the Deaf
333 Commerce Street
Alexandria, VA 22314
(703) 838-0459(T)
(703) 838-0030 (V)
(703) 838-0454 Fax
publications@rid.org

Journal of Deaf Studies and Deaf Education

Oxford University Press
2001 Evans Road
Cary, NC 27513
(919) 677-0977 (V)
(800) 852-7323 (V)

Volta Review

Alexander Graham Bell Association
3417 Volta Place, NW
Washington, DC 20007
(202) 337-5221 (T)
(866) 337-5220 (V)
(202) 337-8314 Fax
info@agbell.org

Sign Language Studies

Gallaudet University Press
800 Florida Ave.
Washington, DC 20002
(202) 651-5488 (V/T)
(202) 651-5489 Fax





Information & Referral

Information & Referral Frequent Asked Questions (FAQs)

1. My mother has lost a lot of her hearing now that she is older. She has a hard time hearing on the phone. What can Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) do for her?

KCDHH has a program called the Telecommunication Access Program (TAP) which provides free telephone equipment to assist deaf, hard of hearing and speech impaired persons on the phone. You can learn more about what the program has to offer by clicking <http://www.kcdhh.ky.gov/oea/tddprog.html>

2. I found out I need a hearing aid but I can not afford one. Who can help me?

There are hearing aid banks located around the nation to assist people in obtaining a hearing aid if they can not afford one. Click here to find the <http://www.kcdhh.ky.gov/ois/heardbanks.html> closest to you.

3. My doctor/lawyer refuses to provide me with an interpreter. What can I do?

Please see:

<http://www.nad.org/issues/justice/lawyers-and-legal-services/communication-access-funds>
and <http://www.nad.org/issues/health-care/providers/questions-and-answers>

4. What exactly does the Americans with Disabilities Act (ADA) do for Deaf and Hard of Hearing people?

Please see: <http://www.nad.org/issues/civil-rights/ADA>

5. My child's Individual Education Plan (IEP) states that she needs an interpreter, speech therapist, and/or assistive devices but the school is not providing it. Is there anything I can do?

Please see: <http://agbell.org/NetCommunity/Document.Doc?id=419>

6. We just found out that our child has a hearing loss. Please help!

Please see: <http://chfs.ky.gov/dph/rststeps.htm>

7. How can I find an interpreter?

Click on <http://www.kbi.ky.gov/Pages/directory.aspx> to find a list of fully licensed interpreters. If you are a state agency and need an interpreter, you may request the Access Center to find the interpreters for you. If so, click to <http://www.kcdhh.org/forms/>.

If you do not see your question listed above or do not have internet access, you can contact us at (502) 573-2604 (V/T) or (502) 416-0607 (VP) to make a request.

The Information and Referral section is designed to assist you with resources you may be interested in. You may locate the address and telephone numbers by referring to the page number (pp.) within this Directory of Services.

American Sign Language and Linguistics

American Sign Language (ASL) is a visual-gestural method of communication that has its own syntax and grammar. American Sign Language is recognized, accepted, and used by many Americans. Resources to teaching standards, state legislation recognizing ASL and availability of sign language classes are as follows:

American Sign Language Teachers Association (ASLTA, in care of
National Association of the Deaf
P.O. Box 92445
Rochester, NY 14692-9998
<http://www.aslta.org/>

ASLTA's Frequent Asked Questions link regarding American Sign Language classes:
http://www.aslta.org/index.php?option=com_content&view=article&id=105&Itemid=75

American Sign Language Teachers Association - Bluegrass Chapter, KY (Organizations, pp. 65)

American Sign Language is recognized as a foreign language.
KRS 156.160 (Legislation - Kentucky, pp. 13-14)

The following higher education institutions offer sign language courses:

Eastern KY University (Education, pp. 55)
Northern KY University (Education, pp. 60)
University of Louisville (Education, pp. 56)
Cincinnati State Tech (Information and Referral, pp. 103)
Maryville College (Information and Referral, pp. 103)

If you do not see your college/university listed, you may need to make a direct call to your local college/university and inquire if they offer ASL courses.

Registry Interpreters for the Deaf (RID)
333 Commerce Street
Alexandria, VA 22314
(703) 838-0030 (V)
<http://www.rid.org>

To find an updated listing of colleges and universities offering American Sign Language courses (and Interpreting Training Program), go to RID Web site at <https://www.rid.org/acct-app/index.cfm?action=search.ITP> or you can call RID at (703) 838-0030.

The following agencies offer sign language courses:

Hearing, Speech and Deaf Center of Cincinnati (Information and Referral, pp.95)
Kentucky School for the Deaf (Education, pp.50-53)

If you need further assistance in locating ASL classes, you can contact us at (502) 573-2604 (V/T), (502) 416-0607 (VP) or electronic request at <http://www.kcdhh.org/forms>.

Community, Social and Human Services

The 'community centers' listed primarily serve the deaf and hard of hearing community. 'Other community agencies' serve all disabilities-at-large or the community-at-large. In addition, resources for hearing aid banks and hearing ear dogs are listed here.

Hearing, Speech & Deaf Center of Greater Cincinnati

Community Services for the Deaf
2825 Burnet Avenue
Cincinnati, OH 45219
(513) 221-3300 (T)
(513) 221-0527 (V)
(513) 221-1703 Fax

<http://www.hearingspeechdeaf.com>

Laurie Burman, President /CEO

The Community Services for the Deaf (CSD) serves the Greater Cincinnati region including Northern Kentucky. Counties in Kentucky include Campbell, Kenton and Boone counties. Services include interpreter referral, case management, advocacy, sign language classes, information and referral, ADA consultation and assistive technology assistance.

Center for Accessible Living (CAL)

<http://www.calky.org>

Louisville, KY

305 W. Broadway, Suite 200
Louisville, KY 40202
(502) 589-6620 (V)
(502) 589-6690 (T)
(502) 589-3980 Fax

[Louisville Info@calky.org](mailto:LouisvilleInfo@calky.org)

Murray, KY

1051 N. 16th Street, Suite C
Murray, KY 42071
(270) 753-7676 (V)
(270) 767-0549 (T)
(270) 753-7729 Fax

[Murray Info@calky.org](mailto:MurrayInfo@calky.org)

Services include but are not limited to:

Advocacy

Advocates work in partnership with consumers to resolve incidents of discrimination and denial of services through mediation with governments, business, and service providers. Advocacy also includes working for systems changes that reflect the needs of people with disabilities at the federal, state, and local levels.

Information and Referral

The Center serves as a resource center and a clearinghouse of information concerning disability. Information and Referral provides the Kentuckiana area with information about individuals with disabilities, the Americans with Disabilities Act, other disability laws, and individual access. The Center also makes provides appropriate referrals to assist the community in learning about disabilities and disability related issues. CAL makes information and Referral Services available to everyone.

Sign Language Interpreter Services

The Center employs one full-time, certified staff interpreter and several certified, professional freelance interpreters to serve the needs of individuals who are Deaf or Hard of Hearing. Interpreters are available to travel throughout Kentucky. Interpreters adhere to the NAD/RID Code of Ethics. Whatever the situation, the Center has an interpreter to fill the need. The Center can also arrange sensitivity training for interested groups.

The Catholic Center
 402 E. 41st St.
 P.O. Box 15550
 Covington, KY 41015
 (859) 392-1500 (V)
 (859) 283-6209 (T)
 (859) 283-6334 Fax

<http://www.covingtondiocese.org>

Provides services for the deaf and hard of hearing including counseling and interagency coordination.

National Hearing Aid Banks

Hearing aid banks provide assistance in securing a hearing aid. Please write or call the hearing aid bank nearest you for an application and/or additional information.

Audient
 901 Boren Ave., Ste. 810
 Seattle, WA 98104-3534
 (877) 283-4368 (V)
 (206) 838-7195 fax
<http://audientalliance.org>

HAC Hearing Aid Centers of America, Inc.
 1111 West Centre Ave.
 Portage, MI 49024
 (800) 445-9968 (V/T)
 (800) 413-5248 Fax
<http://hacofamerica.com/hac01.htm>

HEAR NOW/The Starkey Hearing Foundation
 6700 Washington Ave. , South
 Eden Prarie, MN 55344
 (866) 354-3254 (V)
<http://www.sotheworldmayhear.org>

Lions Club Affordable Hearing Aid Project (LCIF)
 300 West 22nd St.
 Oak Brook, IL 60523
 (630) 571-5466 ext. 615 (V)
 \ htd.# cc [`#W CVHD

Miracle-Ear Children's Foundation
 P.O. Box 59261
 Minneapolis, MN 55459-0261
 (800) 234-5422 (V)
<http://www.miracle-ear.com/childrenrequest.aspx>

Kentucky Hearing Aid Banks

Audiology Associates
 259 Southland Drive
 Lexington, KY 40503
 (859) 277-0491 (V)
 1428 North Lake Drive
 Prestonburg, KY 41653
 (800) 488-3277 (V)

 Bob Manning, Audiologist
 Serves Lexington area.

Easter Seals, Paducah
 801 North 29th St.
 Paducah, KY 42001
 (270) 444-9687 (V)

Deafness and Hearing Loss

There is a wide range of topics on deafness and hearing loss including how to cope, how to communicate, medical perspectives, and more. Contact KCDHH for an information packet or refer to the 'Organizations' section.

Demographics and Statistics

To learn more about the deaf and hard of hearing community including demographic information and statistics, contact the following agencies:

KCDHH (Government, pp. 24)

* Has statistics on KY's deaf and hard of hearing population.

Office of Vocational Rehabilitation (Government, pp. 27)

* Has statistics on deaf and hard of hearing Vocational Rehabilitation clients.

National Institute of Health

National Institute on Deafness & Other Communication Disorders

9000 Rockville Pike

Bethesda, Maryland 20892

(301) 496-4000 (V)

(301) 402-9612 (T)

<http://www.nih.gov/>

nihinfo@od.nih.gov

Department of Health and Human Services

200 Independence Avenue, SW

Washington, D.C. 20201

(202) 619-0257 (V)

(877) 696-6775 (V)

<http://www.dhhs.gov>

Emergency

911: Fire, Police, Ambulance

Accessible Telephone Emergency Services (9-1-1) for TTY users is required under Title II of the ADA. This means direct communication to the emergency center. Access through a third party or through a relay service does not satisfy the requirement for direct access. Emergency centers may include hospitals, police stations, and fire stations. For information about regulations, technical assistance and enforcement, refer to the Department of Justice (Legislation, p.2). For videophone (VP) users, you can call 9-1-1 through Video Relay Service (VRS) but you will need to contact your VRS to get more information and verify that you can make 9-1-1 calls through VRS services.

Kentucky State Police (Government, pp. 43)

National Emergency Preparedness

Federal Emergency Management Agency (FEMA)

500 C Street, S.W.
Washington, D.C. 20472
(800) 621-3362 (V)
(800) 462-7585 (T)
<http://www.fema.gov>

Disaster Assistance Information:
FEMA-Correspondence-Unit@dhs.gov

U.S. Department of Homeland Security

Washington, D.C. 20528

Operator number: (202) 282-8000 (V)
Comment line: (202) 282-8495 (V)
<http://www.dhs.gov>

American Red Cross National Headquarters

2025 E Street, N.W.
Washington, D.C. 20006
(202) 303-5000 (V)
<http://www.redcross.org>

Community Emergency Preparedness Information Network (CEPIN)

Telecommunication for the Deaf and Hard of Hearing Inc.
8630 Fenton St. #604
Silver Spring, MD 20910
(301)589-3786 (V)
(301) 589-3006 (T)
(301) 589-3797 Fax
<http://www.cepintdi.org>

Emergency Preparedness

Three steps to protect your family in an emergency:

1. Make a Family Emergency Plan and teach all family members their responsibilities.

You should plan in advance what you will do in an emergency. Below are some simple steps that will help.

- *Designate an out-of-state contact in the case of downed communication lines
- *Know your region's potential disasters (tornado?, flood?, earthquake?) and how you will be notified
- *Find out emergency plans at work, daycare, and school
- *Decide to stay or go
- *Create an evacuation plan (where to go during emergency?)

2. Get an Emergency Supply Kit to make your family self-sufficient for 3 to 4 days.

After a disaster, local officials and relief workers will arrive to help usually for 3 to 4 days, but may not be able to reach everyone immediately. An Emergency Supplies Kit can help your family stay safe and be more comfortable during and after an emergency.

- *Three-day water supply
- *Three-day non-perishable food supply (canned foods, dry foods, not required to keep cold)
- *First Aid Kit
- *Non-Prescription drugs (asprin, ibuprofen, regular allergies)
- *Tools and supplies
- *Clothing and bedding
- *Hygiene needs (toothbrush, soap, feminine products, shampoo, etc)
- *Hearing aid batteries, batteries/charger for pagers, notepad & pen for communication

3. Get involved in the Kentucky Citizen Corps training and volunteer program.

Become a well-trained, well-prepared community volunteer and get the answers to dozens of questions regarding all emergency situations. Sign up today for specialized training programs delivered to you by the Kentucky Citizen Corps volunteer program. The Kentucky Citizen Corps provides you with easy-to use guides to building your family disaster plan and preparing your emergency supplies kit.

Contact the Kentucky Citizen Corps representative at your local Area Development District office for details.

To find your local Area Development District office and the contact information for your Kentucky Citizens Corps representative, contact the following:

Kentucky Office of Homeland Security

200 Mero Street
Frankfort, KY 40622
(502) 564-2081(V)
(502) 564-7764 Fax

<http://homelandsecurity.ky.gov>

Emergency Preparedness

1. Text alerts & 9-1-1

Emergency Email Network: This is a free service supported by sponsors who advertise on the website. You may sign up to receive alerts on severe weather information, Homeland Security events, cyberthreats to your computer, organ donation, daily weather forecasts, routine or Red Cross-sponsored blood drives, and AMBER alerts (as available). Text emergency alerts may be sent to your e-mail address, pager, cell phone by signing up with Emergency Email Network at: <http://www.emergencyemailnetwork.com>.

Local Government Alert System: Text emergency alerts are also provided by local jurisdictions throughout the country for people who live or work in those areas. Visit your local government or your local emergency management office's Website to sign up for those alerts.

Calling 9-1-1: If you call 9-1-1, call from a landline (wired) telephone by voice or by using a TTY if possible. This way, the 9-1-1 operator will know where you are calling from (your home address). If you use any Video Relay Service (VRS), VRS now has Enhanced 9-1-1 system where you can call 9-1-1 through VRS. The sign language interpreter will see your information but the 9-1-1 operator will also see your contact information as well. However, be sure to contact your VRS provider and verify if their E9-1-1 system is currently operating in their system or ask them how the E9-1-1 system works.

2. Which smoke alarm is best for you?

Power outage (no power): Most smoke alarms are plugged into an electrical system and will not operate during power outage (lost power). A life-saving step may be to get an Uninterruptible Power Supply (UPS), a battery that sits between an electronic device (smoke alarm, computer, or TTY) and a power source such as a wall plug. When the power goes out, the UPS will deliver power to your auditory/visual/vibrator smoke alarms. When buying one, check to see if it's UPS compatible.

Strobe lights: Did you know that smoke alarms with strobe lights (flashing lights) work only with electricity, not a battery? This means the alarm will beep, but its light would not flash. If you get a free strobe light from your local fire department or elsewhere, ask if the strobe light will flash in backup battery mode.

Universal approach: You may install a visual smoke alarm with flashing transmitters in your house that does not have sound. But what happens to friends or families who are hard-of-hearing, late-deafened, deafblind or hearing when the alarm goes off? It's a good idea to have a visual, vibrating, and auditory multi-alert system in place so everyone is safe in your home, regardless of their hearing level!

3. National Oceanic and Atmospheric Administration (NOAA) weather radios

The NOAA broadcasts National Weather Service (NWS) warnings, watches, forecasts and other hazard information 24 hours a day. Broadcasts include weather events such as hurricanes, flash floods or tornadoes, and state and local civil emergency alerts such as chemical spills, gas line breaks, train derailments (accident), nuclear power plant emergencies, AMBER Alerts, and local school closings where provided by cities or counties, and FEMA alerts and high-level state or federal emergency alerts, such as a terrorist attack.

Currently, text messages on weather radios are short messages only. You may also sign up to receive brief text alerts via pagers, cell phone or other wireless devices. To get full text messages, sign up for alerts to be sent to your email address on your desktop computers.

Emergency Preparedness

If you want to order an audio/visual alert system or a national weather radio with visual/audio alerts for emergencies, you can contact the following vendors:

<p>HomeSafe, Inc. P.O. Box 1803 Angier, NC 27501 (800) 607-6737 (V) (919) 639-0547 Fax http://www.homesafeinc.com email: info@homesafeinc.com</p>	<p>CompuTTY, Inc. 3408 Indale Road Fort Worth, TX 76116 (817) 738-2485 (T) (800) 366-9950 (V) (817) 738-1970 Fax http://www.computty.com email: info@computty.com</p>
<p>Silent Call Communication Corporation 5095 Williams Lake Road Waterford, MI 48329 (800) 572-5227 (V/T) (248) 673-7353 (V/T) http://www.silentcall.com email: customerservice@silentcall.com</p>	<p>Harris Communications 15155 Technology Drive Eden Prairie, MN 55344 (800) 825-6758 (V) (800) 825-9187 (T) (952) 906-1099 Fax http://www.harriscomm.com</p>

State Emergency Preparedness

Kentucky Division of Emergency Management

100 Minuteman Parkway
Frankfort, KY 40601
(502) 607-1600 (V)
24 hours a day: (800) 255-2587 (V)
<http://kyem.ky.gov>

Kentucky Office of Homeland Security

200 Mero Street
Frankfort, KY 40622
(502) 564-2801 (V)
(502) 564-7764 fax
<http://homelandsecurity.ky.gov>



Employment

Employers need to be aware of their legal obligations for deaf and hard of hearing employees, accommodations to be provided, interviewing tips and benefits of hiring a deaf or hard of hearing applicant. Contact KCDHH for an information packet or refer to the 'Government' or 'Organizations' sections.

Families and Children

There are many resources that provide services to families and children. Refer to the 'Education', 'Government' or 'Organizations' sections.

The Center for Women & Families

927 S. 2nd St.
P.O. Box 2048
Louisville, KY 40201-2048
(502) 581-7200 (V/T)
(502) 581- 7204 Fax

<http://www.thecenteronline.org>

Three main programs at the Center include, the Domestic Violence program, the Rape Crisis program and the Creative Employment program. Interpreters are provided upon request.

Women Helping Women, Inc

215 E. Ninth Street
Cincinnati, OH 45202-6109
24 Hour Crisis: (513) 381-5610
(513) 977-5545 (T)
(513) 977-5541 (V)

<http://womenhelpingwomen.org>

Providing services for victims of incest, rape and domestic abuse.

Kentucky Domestic Violence Association

111 Darby Shire Circle
Frankfort, KY 40601
(502) 209-5382 (V)
(502) 226-5382 (Fax)

www.kdva.org

info@kdva.org

The mission of KDVA is to end intimate partner violence, promote healthy relationships and engage communities through social change, economic empowerment, educational opportunities and other prevention strategies.

Hearing, Speech and Language

For referral to your local audiologist, speech & hearing center or speech therapist, check the local telephone directory. You may also contact the following agencies:

Kentucky Speech-Language & Hearing Association

838 East High Street, Ste 263
Lexington, KY 40502
(800) 837-2446 (V)
<http://kysha.info>
kshaoffice@kysha.info

Kentucky Board of Licensure for Speech-Language Pathology and Audiology

P.O. Box 1360
Frankfort, KY 40602
(502) 564-3296 ext. 224 (V)
Marcia Egbert, Board Administrator
Marcia.Egbert@ky.gov
<http://slp.ky.gov>

Interpreting

Listed are interpreter training programs and interpreter referral agencies:

Interpreter Training Program

For an information packet including a comprehensive list of Interpreter Training Programs (ITP) throughout the United States, contact:

Registry of Interpreters for the Deaf, Inc. (Organizations, pp.83)

Interpreter Training Programs include:

Eastern Kentucky University (Education, pp.55)

University of Louisville (Education, pp.56)

Maryville College

American Sign Language & Deaf Studies
502 E. Lamar Alexander Pkwy
Maryville, TN 37804
(800) 597-2687 (V)
(865) 981-8000 (V)
April Haggard, Associate Professor of ASL and Deaf Studies / Coordinator
<http://www.maryvillecollege.edu>

Cincinnati State Technical and Community College

3520 Central Parkway
Cincinnati, Ohio 45223
(513) 861-7700 (V)
Dawn Candill, Chairperson
<http://www.cincinnatiastate.edu>

Interpreter Referral Agencies

<p style="text-align: center;">KCDHH Access Center (serving only State Govt. agencies) 632 Versailles Rd. Frankfort, KY 40601 (502) 573-2604 (V/T) (800) 372-2907 (V/T) (502) 461-0607 (VP) (502) 573-3594 Fax http://www.kcdhh.ky.gov kcdhh@kcdhh.ky.gov</p>	<p style="text-align: center;">Center for Accessible Living 305 W. Broadway, Suite 200 Louisville, KY 40202 (502) 589-6620 (V) (502) 589-6690 (T) (502) 649-3336 cell with voice mail http://calky.org/interpreting.htm Louisville Info@calky.org</p>
<p style="text-align: center;">Central Kentucky Interpreter Referral 201 W. Broadway. Danville, KY 40422 (859) 236-9888 (V/T) Paycheck@tmail.com</p>	<p style="text-align: center;">Northern Kentucky Services for the Deaf 19 W. Pike St. Covington, KY 41011 (859) 372-5255 (V) (859) 372-5256 (T) (859) 372- 5257 Fax NKYSDeaf@nkysd.com</p>
<p style="text-align: center;">Community Services for the Deaf (serving Northern Kentucky) Hearing Speech and Deaf Center 2825 Burnett Ave. Cincinnati, OH 45219 (513) 221-0527 (V) (513) 221-3300 (T) (513) 221-1703 Fax http://www.hearingspeechdeaf.com</p>	<p style="text-align: center;">Community Services for the Deaf (serving Ashland area) 1835 Oakland Ave. Pixley Bldg Portsmouth, OH 45662 (740) 356-7200 (V/T) (740) 356-6110 Fax (740) 370-1254 (VP) www.dsc.org tammy.csdhh@yahoo.com</p>
<p style="text-align: center;">Bridges (Serving South Central Kentucky) 415 4th Ave South Nashville, TN 37201 615-248-8828 (V/T) (866)-385-6524 (VP) http://hearingbridges.org info@hearingbridges.org</p>	<p style="text-align: center;">Rauch Interpreting Services 215 E Spring St. New Albany, IN 47150 (812) 945-4063 (V) (812) 944-4454 (T) www.rauchinc.org</p>

Interpreter Licensure Board

The Kentucky Board of Licensure for Interpreters for the Deaf and Hard of Hearing

Karen Lockett, Board Administrator
P.O. Box 1360
Frankfort, KY 40601
(502) 564-3296 (V)
(502) 696-5763 Fax
karen.lockett@ky.gov
<http://kbi.ky.gov>

The purpose of the Board of Interpreters for the Deaf and Hard of Hearing is to administer and enforce the statutory authority and to monitor the needs of the consuming public. The Board licenses all eligible candidates for entry into the profession of Interpreting. It recommends appropriate changes in the law to assure fairness and equality. The Board conducts formal hearings when necessary and prosecutes by due process any violators of KRS 309.300 to 309.319. Also maintains Directory of Interpreters.

Legal

Deaf and hard of hearing individuals have certain legal rights and there are a number of agencies to contact for resolutions to complaints of discrimination.

Southeast Disability & Business Technical Assistance Ctr.

1419 Mayson Street
Atlanta, GA 30324
(800) 949-4232 (V/T)
(404) 541-9002 Fax

<http://www.adasoutheast.org>
sedbtacproject@law.syr.edu

The Southeast DBTAC, one of ten regions, provides ADA training and technical assistance to covered individuals and entities in order to facilitate employment for individuals with disabilities and accessibility in public accommodations and government services. The DBTAC also makes referrals and disseminates federal-approved information and materials.

Kentucky Bar Association

514 West Main Street
Frankfort, KY 40601-1812
(502) 564-3795 (V)

<http://www.kybar.org>
webmaster@kybar.org

Contact the Kentucky Bar Association for referral to lawyers with sensitivity to deafness. The ADA requires that lawyers provide interpreters for deaf and hard of hearing consumers.

Legal Aid Network of Kentucky

Access to Justice Foundation
400 Old Vine Street, Ste. 203
Lexington, KY 40507
859-255-9913 (V)
859-231-5356 Fax

<http://www.kylawhelp.org/>

The Legal Aid Network of Kentucky serves low-income and older Kentuckians who need help with civil legal matters. The Access to Justice Foundation also works to increase support for legal services and provides training for legal services staff and private attorneys who help provide free legal services in Kentucky.

National Employment Lawyers Association

417 Montgomery St., 4th Floor
San Francisco, CA 94104

<http://www.nela.org>

The NELA is a non-profit, professional membership organization of more than 2,700 lawyers from around the country who represent employees in employment matters. They have lawyers that handle disability discrimination cases. To request a state listing of employment lawyers, please send a written request along with a self-addressed stamped letter-size envelope to NELA. Telephone and fax requests will not be accepted.

KY Commission on Human Rights (Government, pp. 19)
KY Client Assistance Program (Government, pp. 25)
Protection and Advocacy (Government, pp. 45)
National Association of the Deaf Law Center (Organizations, pp. 78)

Mental Health

Deaf and hard of hearing individuals may contact the following agencies for help with mental health needs:

Deaf and Hard of Hearing Mental Health Services (Government, pp. 37)

Greater Louisville Intergroup Alcoholics Anonymous

332 W. Broadway
Heyburn Bldg. Room 620
Louisville, KY 40202
(502) 582-1849 (V)

<http://www.louisvilleaa.org>
alcoholicsano@bellsouth.net

Peer network and support, interpreters available upon request.

Seven Counties Services

Services for the Deaf and Hard of Hearing

101 W. Muhammad Ali Blvd
Louisville, KY 40202
(502) 589-1100 (V)
(502) 589-4259 (T)
(502) 589-8614 Fax

Crisis and Information Center: (877) 589-4313 (T)

<http://www.sevencounties.org>

A Metro United Way agency, the center provides crisis counseling and community information and referral services through a confidential, 24-hour, telephone service. The center serves eight KY counties including: Bullitt, Hardin, Henry, Jefferson, Oldham, Shelby, Spencer and Trimble.

Staff skilled in American Sign Language provide mental health services to adults and children with hearing loss and their family members. Services include individual, family, and group therapy as well as in-school group and individual treatment.

Crisis and Information Line

River Valley Behavioral Health
1100 Walnut Street
Owensboro, KY 42301
(270) 689-6500 (V)

CRISIS LINE: (800) 737-0696 (V/T)

<http://www.rvbh.com>

help@rvbh.com

Provides information and referral, general phone counseling and crisis intervention for Daviess, Hancock, Henderson, Ohio, McLean, Union and Webster counties. Available 24 hours a day, 7 days a week.

NORCEN BEHAVIORAL HEALTH SYSTEM OF CINCINNATI, OH

Administrative Offices
7162 Reading Road, 5th Floor
Cincinnati, OH 45237
(513) 761-6222, ext. 136 (V)
(888) 310-4904 (V)

NORCEN Behavioral Health Systems introduces counseling and therapy for children, adolescents, adults and senior citizens in the Cincinnati and Northern Kentucky area, who are deaf or have a significant hearing loss. Services also available for family members of deaf and hard of hearing individuals.

Private Practice

Dennis E. Wagner, Ed.D.
Licensed Psychologist
Forensic and Clinical Psychology Group

1326 S. Third St.
Louisville, KY 40208
(502) 718-9114 (V)
(502) 451-1187 (V/T)
(502) 637-2639 Fax
decy1@aol.com

6200 Crestwood Station
Suite A
Crestwood, KY 40114
(502) 569-6662
decy1@aol.com

Dr. Wagner is a licensed psychologist with 30 years of experience working with deaf and hard of hearing individuals. He interacts directly with patients using sign language and is also comfortable using an interpreter. He is available for psychological assessment, psychological counseling, and psychological consultation. He has two office locations.

Jacqueline Peterson, MA
Christian Family Institute
1911 Scottsville Rd.
Bowling Green, KY 42104
(270) 746-0283 (V)

Ms. Peterson holds a degree in Interpreting and has been working as an interpreter for over 20 years. Her undergraduate degree is in Psychology and her graduate degree is in Marriage and Family Therapy. She is currently practicing therapy with the Christian Family Institute.

Recreation

Deaf Camps

Kentucky Lion Summer Camp

Cecil W. Warner, Director
626 Colonial Trace
Frankfort, KY 40601
(502) 223-8514 (V)
cwarner@mis.net

http://www.lions-campcrescendo.org/deaf_camps.html

Camp is free for children within Kentucky, ages 9-15 who are deaf or hard of hearing. The one week camp offers typical traditional camp activities. Transportation is provided if needed, at no charge. A brochure and application are available upon request.

Camp Mark Seven
144 Mohawk Hotel Rd
Old Forge, NY 13420
(315) 357-6089 (V/T)
(315) 357-6403 Fax

<http://www.campmark7.org>
campdir@campmark7.org

Located on the Forth Lake in the Adirondack Mountains, this camp was founded in 1981 by Fr. Thomas Coughlin and members of the Deaf Catholic Community. Multitudes of diverse programs are offered for hearing, deaf and hard of hearing youth.

Deaf Youth Sports Festival Camp

P.O. Box 17565
Louisville, KY 40217-0565
<http://www.mdoyouth.org>
TEAMMDO@gmail.com

The Deaf Youth Sports Festival, Inc. (MDO) was founded in 1983 to provide an educational, social and awareness event to the Deaf and Hard of Hearing youngsters throughout the United States. This event tends to take place in the third or fourth week of July each year.

Trooper Island Inc.
Kentucky State Police
P.O. Box 473
Albany, KY 42602
(270) 433-5422 (V)
tisland@duo-county.com

Located in a select corner of Dale Hollow Lake near the Cumberland and Clinton County line, this non-profit camp was established to be a recreational site where troopers and children could share a week-long experience.

Each child between the age of 10 and 12, is selected from each post area and taken from an environment where the opportunity to attend camp is otherwise unavailable.

There is no cost to the campers and no restrictions based on race, color or creed.

The National Association of the Deaf sponsors a Youth Leadership Camp in Oregon every year.

Contact KCDHH for a more comprehensive list of deaf camps.

Religion

Religious Services

Most of the churches listed have interpreted services. You may want to call ahead to make sure an interpreter will be provided. There are a few churches conducting religious services in sign language. These churches are marked with an asterisk *.

AREA	CHURCH
Ashland	<p style="text-align: center;">Christ Temple Scott Colburn 2601 Lexington Ave. Ashland, KY 41101 (606) 324-3251 (V/T)</p>
Auburn	<p style="text-align: center;">Liberty Baptist Church* 989 Liberty Chuch Rd. P.O. Box 276 Auburn, KY 42206 (270) 542-6732 (V)</p>
Berea	<p style="text-align: center;">Berea Baptist Church 310 Chestnut St. Berea, KY 40403 (859) 986-9391 (V)</p> <p style="text-align: center;">Church on the Rock* 1049 Richmond Rd Berea, KY 40403 (859) 986-1899 (V) (859) 985-1240 fax</p>
Bowling Green	<p style="text-align: center;">First Baptist Church Deaf Ministry* Beth Driver and Josh Bruffey 621 E. 12th Ave. Bowling Green, KY 42101 (270) 842-0331 (V) or (270) 782-5992 (T)</p>
Cincinnati	<p style="text-align: center;">Landmark Baptist Temple Charles Harrington 1600 Glendale-Milford Rd Cincinnati, OH 45215 (513) 771-0960 (V)</p>

AREA	CHURCH
Covington	Mother of God Catholic Church 119 W. 6th St. Covington, KY 41011 (859) 291-2288 (V)
Danville	Calvary Baptist Church Doug Wesley 214 Lincoln Ave Danville, KY 40422 (859) 236-5350 (V)
Danville	Church of Christ for the Deaf* Jack Williamson P.O. Box 971 Danville, KY 40422-0971 (859) 236-9652
Danville	Danville Deaf Baptist Mission* Lexington Ave Baptist Church 339 W. Lexington Ave Danville, KY 40422 (859) 439-0118
Danville	Willow Grove Baptist Church 4306 Old Stanford Road Danville, KY 40422 (859) 236-4956 (V)
Danville	First Christian Church 555 E. Lexington Ave Danville, KY 40422 (859) 236-4006 (V)
Danville	St. Peter and Paul Catholic Church 117 West Main St Danville, KY 40422 (859) 236-2111 (V)
Frankfort	Good Shepherd* 1050 Leestown Road Frankfort, KY 40601 502-227-4511

AREA	CHURCH
Frankfort	Hope Community Church* 5930 US Hwy 127 S Frankfort, KY 40601 (502) 875-0903 (V)
Hazard	First Baptist Church* Richie Noble 560 Main St Hazard, KY 41701 (606) 436-3533 (V)
Huntington	Grace Gospel Church 1111 Adams Ave Huntington, WV 25704 (304) 522-8635 (V/T)
Lawrenceburg	Tyrone Baptist Church* 1030 Bishop Tyrone St Lawrenceburg, KY 40342 (502) 680-5669 (V)
Lexington	Bluegrass Deaf Mission c/o Anchor Baptist Church 3601 Winthrop Dr. Lexington, KY 40514 (859) 219-2194 (VP)
Lexington	Clays Mill Road Baptist Church 3000 Clays Mill Road Lexington, KY 40503 (859) 277-6811 (V)
Lexington	Immanuel Baptist Church 3100 Bates Creek Road Lexington, KY 40502 (859) 266-3174 (V)
Lexington	Mary, Queen of Holy Rosary* 601 Hill n' Dale Lexington, KY 40503 (859) 278-7432 (V)

AREA	CHURCH
Lexington	Porter Memorial Baptist Church* Anita Bruce 4300 Nicholasville Rd. Lexington, KY 40515 (859) 272-3441 (V)
Lexington	Southern Acres Christian Church 301 Harvard Drive Lexington, KY 40517 (859) 272-7022 (V)
Louisville	Catholic Deaf Office Nancy Reynolds 1200 Shelby Street Louisville, KY 40203 (502) 636-0296 (V) (502) 634-8947 (T)
Louisville	Southeast Christian Church 920 Blankenbaker Pky. Louisville, KY 40243-1845 (502) 253-8000 (V)
Louisville	Louisville Baptist Deaf Church* Tim Bender 1733 Bardstown Road Louisville, KY 40255 (502) 957-6820 (T)
Louisville	St. Stephen Baptist Church Buddy Miller 1008 S. 15th St. Louisville, KY 40210 (502) 583-6798 (V)
Lakeside Park	Lakeside Christian Church 195 Buttermilk Pike Lakeside Park, KY 41017 (859) 341- 1160 (V)

AREA	CHURCH
Midway	Forks of the Elkhorn Baptist Church 495 Duckers Rd. Midway, KY 40347 (859) 873-1967 (V)
Owensboro	Owensboro Team Ministry 426 St. Ann Street Owensboro, KY 42301 (270) 685-5870 (V/T)
Paducah	Southland Baptist Temple* Sue Tate P.O. Box 2527 927 Yarbo Lane Paducah, KY 42002 (270) 444-9678 (V/T)
Pikeville	Pikeville United Methodist Church P.O.Box 311 Pikeville, KY 41502 (606) 437-7315 (V) (606) 437-7316 (Fax)

Senior Citizens

Senior Services of Northern Kentucky

1032 Madison Ave.
Covington, KY 41011
(859) 491-0522 (V/T)
(859) 491-4590 Fax

geschenbach@seniorservicesnky.org
<http://www.seniorservicesnky.org>

Serves anyone over the age of 60 years in the eight counties of Boone, Kenton, Campbell, Pendleton, Grant, Gallatin, Owenton and Carroll. Interpreters available upon request.

Dept. of Aging and Independent Living (Government, pp. 43)
Request a list of 'Homes and Housing for Aged Deaf Persons'.
Louisville Deaf Senior Citizens (Organizations, pp. 67)

Sports

Louisville Association of the Deaf (Local Organizations, pp.67) -Basketball, softball, volleyball and bowling.
USA Deaf Sports Federation (Organizations, pp. 84)

Technology

National Captioning Institute (Organizations, pp. 79) Contact NCI for a list of vendors providing captioning services
KATS (Government, pp. 26) for a loan program and/or financial assistance to purchase assistive technology.
KCDHH (Government, pp. 24) for information about the Telecommunications Access Program.
AT&T Customer Service for Persons with Special Needs (800) 233-1222 (V) or (800) 522-6294 (T)

Assistive Technology

With today's technology, deaf and hard of hearing people are able to perform everyday functions at home and at work with ease.

Assistive technology includes alerting devices for situations such as doorbells, smoke alarms, ringing telephones or a baby crying. The alerting devices utilize visual techniques such as flashing strobe lights. Assistive technology includes telecommunications equipment such as TTYs and amplified telephones. These devices bridge the communication gap in telecommunication systems.

You may call the vendor directly and have a catalog mailed to you. These vendors have ADA compliant equipment.

KENTUCKY VENDOR	PHONE NUMBER
Beyond Hearing Aids, Inc. Becky Morris 463 Erlanger Rd., STE 1 Erlanger, KY 41018	(859) 371-9203 (V/T) (800) 838-1649 (V/T) http://www.beyondhearingaids.com beckym@beyondhearingaids.com
REGIONAL VENDORS	PHONE NUMBER
Cincinnati Speech Hearing and Deaf Center	(513) 221-0527 (V) (513) 221 3300 (T)
Deaf Communications of Cincinnati	(513) 451-3722 (V/T)
Windstream	(800) 347-1991 (V)
NATIONAL VENDORS	PHONE NUMBER
Clarity	(800) 426-3738 (V); (800) 552-3368 (V)
Compu-TTY	(817) 738-2485 (V); (817) 738-8993 (T)
Earmark, Inc.	(888) EARMARK (V/T)

NATIONAL VENDORS	PHONE NUMBER
Harc Mercantile, LTD	(800) 445-9968 (V/T)
Harris Communications	(800) 825-6758 (V); (800) 825-9187 (T)
Hear More	(800) 881-4327 (V); (800) 281-3555 (T)
Assisted Access	(847) 265-8022 (V)
Silent Call Corporation	(800) 572-5227 (V/T)
Sonic Alert	(248) 577-5400 (V/T)
Hear USA / Siemens	(800) 528-3277 (V)
Telcom International	(818) 865-8861 (V/T)
TeleSensory	(800) 804-8004 (V)
Teltex	(888) 515-8120 (V/T)
The Deafworks Co.	(801) 465-1957 (T)
TheHearingImpaired.Com	(800) 578-7189 (V/T)
Ultratec, Inc.	(800) 482-2424 (V/T)
Weitbrecht Communications	(800) 233-9130 (V)
Williams Sound Corporation	(800) 328-6190 (V)
Global Assistive Devices, Inc.	(888) 778-4237 (V/T)

Telecommunications

Telecommunications Access Program

Deaf, hard of hearing and speech-impaired consumers residing in Kentucky are eligible to apply for free specialized telecommunication equipment (STE). The STE's enable these consumers equal access to the telecommunications system. If you are interested in receiving an application you can contact KCDHH at (800) 372-2907 (V/T).

Telecommunications Relay Services

FCC Consumer Facts

Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico, and the U.S. territories for local and/or long distance calls. There is no cost to the TRS user.

How it Works-

TRS uses operators, called communications assistants (CAs), to facilitate telephone calls between people with hearing and speech disabilities and other individuals. A TRS call may be initiated by either a person with a hearing or speech disability, or a person without such disability, with the CA serving as the link for the call.

There are several forms of TRS, depending on the particular needs of the user and the equipment available.

Text-to-Voice TTY-based TRS - With this type of traditional TRS, a person with a hearing or speech disability uses a special text telephone, called a TTY, to call the CA at the relay center. TTYs have a keyboard and allow people to type their telephone conversations. The text is read on a display screen and/or a paper printout. A TTY user calls a TRS relay center and types the number of the person he or she wishes to call. The CA at the relay center then makes a voice telephone call to the other party to the call, and relays the call back and forth between the parties by speaking what a text user types, and typing what a voice telephone user speaks.

Voice Carry Over - With this type of TTY-based TRS, a person with a hearing disability uses his or her own voice, to speak directly to the called party and receive responses in text from the CA. No typing is required by the calling party.

Hearing Carry Over - With this type of TTY-based TRS a person with a speech disability uses his/her own hearing, to listen to the called party and type his/her part of the conversation on a TTY. The CA reads these words and the caller hears responses directly from the called party.

<http://www.fcc.gov/cgb/consumerfacts/trs.html>

Kentucky Relay Service Provider

Kentucky Relay is currently being provided by Sprint Relay

Emma Danielson, Relay Program Manager

1-877-698-5520 (TTY)

1-217-698-4031 (Voice)

1-866-410-4260 (Fax)

www.kentuckyrelay.com

emma.danielson@sprint.com

KRS Customer Service 1-800-676-3777 (TTY/Voice/ASCII/VCO/HCO)

IP Relay Calls: <http://sprintip.com>

IP RELAY SERVICE

FCC Consumer Facts

Telecommunications Relay Service (TRS) permits persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device. Now TRS users are only a mouse click away from a new TRS option. All they need is a connection to the internet and they can use Internet Protocol (IP) Relay.

How it Works -

IP Relay allows people who have difficulty hearing or speaking to communicate with anyone in the world through an Internet connection. IP Relay is accessed using a computer and the Internet, rather than a TTY and a telephone.

The first leg of an IP Relay call goes from the caller's computer, or other Web-enabled device, to the IP Relay Center via the internet. The IP Relay Center is usually accessed via a Web page. The second leg of the call is from the CA to the receiving party via voice telephone through the public switched telephone network. The CA can also accept IP relay calls from persons with hard-to-understand speech and repeat the calls in an easily understandable form for the called party.

There are no additional costs to consumers for IP Relay beyond a computer or other Web-capable device and an Internet connection. All IP Relay service providers' costs are recoverable from the interstate TRS Fund.

<http://www.fcc.gov/cgb/consumerfacts/iprelay.html>

IP Relay Providers

AT&T	http://www.relaycall.com
Purple Communication	http://www.i711.com
Purple Communication	http://www.ip-relay.com
Sprint	http://www.sprintip.com

**This list is not meant to be all inclusive. Any IP Relay provider interested in being added or removed from this list may contact us and request that we do so.*

VIDEO RELAY SERVICE

FCC Consumer Facts

Video Relay Service (VRS) is a form of Telecommunications Relay Service (TRS) that enables persons with hearing disabilities who use American Sign Language (ASL) to communicate with voice telephone users through video equipment. Video equipment links the VRS user with a TRS operator called a communications assistant (CA) so that the VRS user and the CA can see and communicate with each other in signed conversation.

How it Works -

The VRS caller, using a television or a computer with a video camera device and high speed internet connection, contacts a VRS CA, who is a qualified sign language interpreter. They communicate with each other in sign language through a video link. The VRS CA then places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties in sign language with the VRS user, and by voice with the called party.

<http://www.fcc.gov/cgb/consumerfacts/videorelay.html>

Video Relay Service Providers

Convo Relay	http://www.convorelay.com
Purple	http://www.purple.us
Sorenson	http://www.sorensonvrs.com
Sprint	http://sprintvrs.com
ZVRS	http://www.zvrs.com

**The FCC oversees VRS but does not yet mandate VRS. There is no "official" VRS provider for Kentucky. You can make calls through any VRS provider if you have the necessary equipment (software and webcam).*

***The above list is not all inclusive. If you would like to be added or removed from the list please let us know.*

CapTel - The Captioned Telephone

CapTel phone users place a call in the same way as dialing a traditional phone. As they dial, the CapTel phone automatically connects to a captioning service. When the other party answers, the CapTel phone user hears everything that they say, just like a traditional call.

Behind the scenes, a specially trained operator at the CapTelSM captioning service transcribes everything the other party says into written text, using the very latest in voice-recognition technology. The written text appears on a bright, easy-to-read display window built into the CapTel phone. The captions appear almost simultaneously with the spoken word, allowing the CapTel phone users to understand everything that is said — either by hearing it or by reading it.

What Equipment and Services are Needed?

A Captioned Telephone (CapTel)*

A specialized telephone designed specifically to interact with the CapTel Captioning Service in order to display captions. The telephone does not, all by itself, translate spoken words into written captions. It can also be used as a traditional amplified telephone, without the captions feature.

CapTel Captioning Service**

The CapTel Captioning Service transcribes the caller's spoken words into written captions, which appear on the CapTel phone display. The cost of the captioning service is covered by Telecommunications Relay Service (TRS) funds as part of Title IV of the Americans with Disabilities Act (ADA).

Telephone Line Requirements:

CapTel requires connection to a standard analog telephone line (or analog port), commonly found in households. You cannot connect CapTel to a digital telephone line (as is sometimes found in offices) or to any other non-analog telephone line. Users in an office environment should check with their telephone administrator to make sure an analog port is available. DSL (Digital Subscriber Line) users can connect a CapTel phone if the appropriate inline analog filter is installed between the phone jack and the CapTel. Inline filters are available from the DSL provider.

CapTel Customer Service:

Ultratec, Inc.

Attn: **CapTel** Customer Service
450 Science Drive
Madison, WI 53711

By CapTel Phone, or voice

1 (888) 269-7477

En español

1 (866) 670-9134

1 (800) 482-2424 TTY

1 (608) 238-3008 Fax

CapTel@CapTelMail.com

****CapTel applications available thru KCDHH TAP Program***

*****CapTel captioning service is available in Kentucky (this is free to CapTel users)***

To call a CapTel user using a regular phone, first dial: 1-877-243-2823

Closed-Captioning

Before you contact the Federal Communications Commission (FCC) for questions, concerns or to file a complaint regarding closed-captioning on television, there are few steps you can do.

Basic maintenance with your television:

1. Check your television manuals to turn on the closed-captioning.
2. Contact your family or friends and see if they have the same problem. It is a good way to verify if your television closed-captioning is broken or not.

Complaint process:

1. Contact the provider first (Cable/Satellite company: Insight, Comcast, DishNetwork, etc...). Report to them about the issues of closed-captioning on your television. They need to know what is going on and they may contact their technical person to fix it at their station. The provider is the primary entity responsible for investigating captioning problems.
2. If the provider can not resolve your closed-captioning issues, then you need to document the following information and be prepared to give or send it to the FCC:

Name
Contact number and email
Local Cable/Satellite provider if any (Insight, Comcast, DishNetwork, etc....)
Digital/Analog Cable?
Network (ABC, NBC, CBS, HBO, HGTV, ESPN, etc...)
Date and time of Airing (when and which show?)
Time of problem (when did the problem happen?)

Federal Communications Commission (FCC)

445 12th Street SW
Washington, D.C. 20554
(888) 225-5322 (V)
(888) 835-5322 (T)
email: fccinfo@fcc.gov

<http://www.fcc.gov/cgb/dro/caption.html>

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