

**Telecommunication Access Program (TAP) Advisory Board Meeting
April 26, 2018
KCDHH CONFERENCE ROOM**

Members Present: Ms. Gerry Gordon-Brown, Mr. Jim Timon, Ms. Mindy McGirt, Mr. Lewis Fowler, Mr. Jeremiah Ziehr, Mr. Johnny Lawson, Ms. Marilyn Fenwick, Mr. Tyler Campbell, Ms. Jeannie Taylor and Mr. Jim Stevens

Members Absent: Mr. Jeremiah Ziehr

Staff Present: Mr. Cole Zulauf, Ms. Jessica Endler Smith, Ms. Rowena Holloway, Ms. Virginia Moore

Guests:

Communication

Facilitators: Ms. Shannon Grider, Ms. Julie Posey Johnson and Ms. Laura Kogut

The Chair, Ms. Gerry Gordon-Brown, called the meeting to order at 2:03 p.m. Ms. Brown introduced Jeannie Taylor as the Chair of Kentucky Commission on the Deaf and Hard of Hearing Board. Ms. Taylor explained her background.

Ms. Smith called roll and, as there was a quorum, the meeting continued.

Minutes from the October 6 meeting were reviewed and there were no corrections.

MR. LAWSON (Ms. McGirt) MOVED TO ACCEPT THE MINUTES AS PRESENTED. THE MOTION PASSED.

Mr. Zulauf provided members with a statistical report of the Telecommunications Access Program (TAP) activities since the last meeting in April. TAP has received 809 requests and has processed orders for 69 iPads and 105 iPhones, 113 landline devices, and 112 signaling devices. Mr. Zulauf advised that the iPhone 4 and 5c devices issued when KCDHH first started providing wireless equipment are now obsolete and some of those consumers are reapplying for new equipment.

Ms. Endler updated the group on equipment information that has been changed in the Telecommunication Access Program (TAP). She indicated that KCDHH has swapped the Amplicom Powertel 785 for the Geemarc Amp 600 ER. Amplicom Powertel 785 has a package that includes home base, cordless phone, and an emergency watch. The second piece of equipment was added; a Panasonic which is a phone for incoming speech that would be slowed so people who are trying to listen can hear and process the words. She also informed the group that Clarity XLC 3.4 is not in the program and there is now a cordless phone called Clarity XLC C7 BP, which is an amplified cordless phone that pairs with Bluetooth so consumers can use it with their

smart phone line or Bluetooth hearing aids. She also mentioned that Telitalk has been upgraded to Telitalk Emote which can be paired with Bluetooth (Cellphone) and has voice capabilities that can be modified as a man, woman, or kid's voice. In addition, Captel 2400i Bluetooth has been added and has Bluetooth Capabilities and touch screen. Another wireless device has been added; the Jitterbug through a different vendor. Ms. Endler Smith informed the board that one year service for wireless devices is not available. However, they are provided with an unlocked wireless phone so Kentuckians can have better signal service in their area and the applications are already added on iPhone devices. The new signaler device was also added to the program; the Serene Bed Shaker. The bed shaker has Bluetooth capabilities to smart phones and can be used for travel, if needed. Members asked questions and more details were provided. Recommendations for additions to the TAP were discussed.

Ms. Holloway advised the board that a bill was passed during the 2017 session requiring agencies to review and update all regulations pertaining to programs within their organization. The regulations were filed on April 11. The regulations were updated for the criteria to be clearer and one of the new regulations would be to have an online application. July 1 will be the effective date when the online applications can be submitted. Ms. Holloway encouraged the members of TAP Advisory board to put in any opinions or feedback for the regulations by May 30.

Ms. Gordon-Brown asked Ms. Holloway to stand up. TAP Advisory Board presented a token in celebration of Ms. Holloway's retirement. TAP staff, including Ms. Moore, thanked Ms. Holloway for her dedication to KCDHH and TAP.

Ms. Endler updated the group on outreach efforts completed by TAP staff since the last meeting, which included audiologists, speech language pathologists, senior citizen centers, hospitals, resource fairs, and two community forum outreaches in Ashland and Northern Kentucky, and one on one trainings with constituents.

Ms. Holloway also added to the regulations that if people have violated any of the regulations, they are now banned from TAP for the rest of their life instead of KCDHH pressing charges against the constituents.

New Business:

None

Announcements:

- Hamilton's mobile captioning application does not work currently if individuals update their smartphones to the most recent iOS upgrade. Hamilton plans to alleviate that inconvenience soon. If individuals want to be notified of when the application will start working again, they can go to Hamilton Relay's website to register for notifications.
- KCDHH and the American Red Cross Kentucky office have developed a partnership where KCDHH is providing Emergency kits that include an

emergency communication guide, specific contacts and amplified phones to assist the Red Cross in communicating with the deaf and hard of hearing during emergencies in their areas. Red Cross will be taking the Emergency Kits to the Shelters and holding them in their emergency trailers.

- The next TAP Advisory Board meeting will be held at the KCDHH office on October 25, 2018 from 2:00 p.m. to 4:00 p.m.; and
- Members need to turn in their travel vouchers to Ms. Endler.

MR. TIMON (Mr.Lawson) MOVED TO ADJOURN THE MEETING. THE MOTION PASSED. The meeting was adjourned at 2:59 p.m.