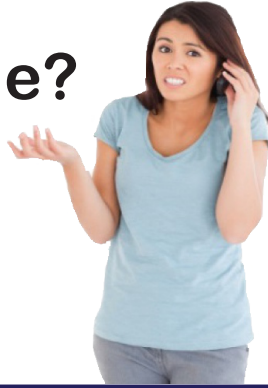


Telecommunications Access Program (TAP) Fact Sheet

Do you have trouble hearing on the phone?



Do voices sound garbled or far away?
Are you always asking people to speak up?
Are you tired of missing important calls?

We CAN Help!

How We Help...

TAP provides residents of Kentucky, who are deaf, hard of hearing, speech impaired or have both a hearing and vision loss, with landline or wireless equipment to make communication on the telephone more accessible, at no cost to them.



Who is Eligible?

- You must be a legal resident of the Commonwealth of Kentucky for at least one year.
- You must be at least five (5) years of age to apply. (Individuals must be thirteen (13) years of age or older to apply for a wireless device.)
- You must be deaf, hard of hearing, speech impaired or deaf/low vision.
- You must verify telephone or internet service.

How to Apply...



Complete the online TAP request form or call the KCDHH office to request an application and TAP booklet. Visit the website at www.kcdhh.ky.gov.



EQUIPMENT LIST

Landline Phones

Amplified corded and cordless telephones designed for use by



individuals with moderate to severe hearing loss.

Speech Impaired Phones

Telephones used by individuals who have had laryngectomy surgery or other speech impairment.



CapTel Phones

Telephones with/without internet service that includes automatic captioning.



Wireless Phones & Devices

Devices include iphones, ipads and strobe or shaker signalers.



TAP DEMONSTRATION CABINET LOCATIONS



If you would like to see the different kinds of equipment the Telecommunications Access Program (TAP) has to offer, as well as test the devices to see which best fits your needs, there are several sites throughout the state you can visit. Contact the person listed below and schedule your visit to a location near you.

FRANKFORT

Kentucky Commission on the Deaf and Hard of Hearing

632 Versailles Road, Frankfort, KY 40601, 800-372-2907/502-573-2604/V, 502-416-0607/VP

Contact: Jessica Endler Smith, jessica.endler@ky.gov

Hours: 8 a.m.-4:30 p.m., Monday-Friday

FT. MITCHELL

Redwood Assistive Technology Resource Center

71 Orphanage Road, Ft. Mitchell, KY 41017, 859-331-0880, Ext. 258/V, 859-331-6177/Fax

Contact: Christine Siegrist, csiegrist@redwoodnky.org

Hours: 9 a.m.-5:30 p.m., Monday-Friday

LEXINGTON

HDI Cats (Center for assistive Technology Services)

2358 Nicholasville Rd., Suite 180, Lexington, KY 40503, 859-218-7979/V

Contact: Christina Bard or Karah Clark, hdiatcenter@l.uky.edu

Hours: 8:30 a.m.-4 p.m., Monday-Friday

LOUISVILLE

Center for Accessible Living

501 S. Second Street, Suite 200, Louisville, KY 40202, 502-589-6620/V, 502-413-2689/VP, 502-589-3980/Fax

Contact: Randilyn Morris, rwoertz@calky.org

Hours: 9 a.m.-4 p.m., Monday-Friday

Note: Closed when Louisville schools are closed due to inclement weather.

OWENSBORO

Wendell Foster

815 Triplett Street, Owensboro, KY 42303, 270-683-4517/V

Contact: Cindy Huston, chuston@wendellfoster.org or Jana Billingsley, jbillingsley@wendellfoster.org

Hours: 8 a.m.-4 p.m., Monday-Friday

PADUCAH

Project CARAT Paducah

911 Joe Clifton Drive, Paducah, KY 42001

270-538-6844/800-327-5287/V, www.projectcarat.org

Contact: Terri Ross, caratpaducah@gmail.com

Hours: 9 a.m.-4 p.m., Monday-Tuesday & 9 a.m.-2p.m., Wednesday-Thursday

PRESTONSBURG

Audiology Associates

1428 N. Lake Drive, Prestonsburg, KY 41653, 606-262-1552/V

Contact: Edith Risner, erisner@kyhearing.com

Hours: 8:30 a.m.-4 p.m., Monday-Thursday, 8:30 a.m.-3 p.m., Friday

THELMA

Carl D. Perkins Vocational Training Center

5659 Main Street, Thelma, KY 41260, 606-788-7080 Ext. 86630

Contact: Darrin Breeding, darrin.breeding@ky.gov, Hours: 8 a.m.-4:30 p.m., Monday-Friday

KENTUCKY COMMISSION ON THE DEAF AND HARD OF HEARING

Revised 4-5-19