

Telecommunications Access Program (TAP)

Do you have trouble hearing on the phone?

Do voices sound garbled or far away?

Are you always asking people to speak up?

Are you tired of missing important calls?

We CAN Help!

How We Help:

TAP provides residents of Kentucky, who are deaf, hard of hearing, speech impaired or have both a hearing and vision loss, with landline or wireless equipment to make communication on the telephone more accessible, at no cost to them.

Who is Eligible?

- You must be a legal resident of the Commonwealth of Kentucky for at least one year.
 - You must be at least five (5) years of age to apply. (Individuals must be thirteen (13) years of age or older to apply for a wireless device.)
 - You must be deaf, hard of hearing, speech impaired or deaf/low vision.
 - You must verify telephone or internet service.
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How to Apply...

Complete the online TAP request form or call the KCDHH office to request an application and TAP booklet. Visit the website at kcdhh.ky.gov.

Equipment List:

Landline Phones—Amplified corded and cordless telephones designed for use by individuals with moderate to severe hearing loss.

Speech Impaired Phones—Telephones used by individuals who have had laryngectomy surgery or other speech impairment.

CapTel Phones—Telephones with/without internet service that includes automatic captioning.

Wireless Phones & Devices—Devices include iphones, ipads and strobe or shaker signalers.

TAP Demonstration Cabinet Locations

If you would like to see the different kinds of equipment the Telecommunications Access Program (TAP) has to offer, as well as test the devices to see which best fits your needs, there are several sites throughout the state you can visit. Contact the person listed below and schedule your visit to a location near you.

FRANKFORT:

Kentucky Commission on the Deaf and Hard of Hearing

632 Versailles Road, Frankfort, KY 40601, 800-372-2907/502-573-2604/V, 502-416-0607/VP
Contact: Jessica Endler Smith, jessica.endler@ky.gov, Hours: Monday-Friday: 8 a.m.-4:30 p.m.

FT. MITCHELL:

Redwood Assistive Technology Resource Center, 71 Orphanage Road, Ft. Mitchell, KY 41017

859-331-0880, Ext. 258/V

Contact: Julie Roell, jjustice@redwoodnky.org, Hours: Monday-Friday: 9 a.m.-5:30 p.m.

LEXINGTON:

HDI Cats (Center for assistive Technology Services)

2358 Nicholasville Rd., Suite 180, Lexington, KY 40503, 859-218-7979/V

Contact: Christina Bard or Joan Hager, hdiatcenter@l.uky.edu, Hours: Monday-Friday: 9 a.m.-4:30 p.m.

LOUISVILLE:

Center for Accessible Living, 501 S. Second Street, Suite 200, Louisville, KY 40202

502-589-6620/V, 502-413-2689/VP, 502-589-3980/Fax

Contact: Erika DeSha, edesha@calky.org, Hours: Monday, Wednesday, Friday: 8 a.m.-4 p.m.

Note: Closed when Louisville schools are closed due to inclement weather.

OWENSBORO:

Wendell Foster, 815 Triplett Street, Owensboro, KY 42303, 270-683-4517/V

Contact: Cindy Huston, chuston@wendellfoster.org or Jana Billingsley, jbillingsley@wendellfoster.org

Hours: Monday-Friday: 8 a.m.-4 p.m.

PADUCAH:

Project CARAT Paducah, 220 N. 8th Street, Paducah, KY 42001, 270-538-6844/800-327-5287/V

Contact: Terri Ross, caratpaducah@gmail.com or Marilee, pcpaducah.marilee@gmail.com

www.projectcarat.com, Hours: Monday-Thursday: 9 a.m.-2 p.m.

PRESTONSBURG:

Audiology Associates, 1428 N. Lake Drive, Prestonsburg, KY 41653

606-262-1552/V, Contact: Edith Risner, erisner@kyhearing.com

Hours: Monday-Thursday: 8:30 a.m.-4 p.m., Friday: 8:30 a.m.-3 p.m.

THELMA:

Carl D. Perkins Vocational Training Center, 5659 Main Street, Thelma, KY 41260

606-788-7080 Ext. 86630

Contact: Darrin Breeding, darrin.breeding@ky.gov, Hours: Monday-Friday: 8 a.m.-4 p.m.