

KCDHH
DISASTER LINE:
502-319-2457



 @KCDHH
 @KyCommDeafHoH

Disaster Resources for Deaf & Hard of Hearing Individuals in Western Kentucky

Sign Language Interpreters & Captioning Services

Contact KCDHH at **502-319-2457** if you need an interpreter or captioner for communication with FEMA or the Red Cross.

**FEMA representatives should have access to Video Remote Interpreting (VRI) via iPads. If you need to speak with a FEMA representative, be sure to ask for an interpreter!*

Mayfield Residents

For Mayfield residents, information can be found at this website, www.mayfieldstrong.com. You will find information for shelter, food, government services, banking services, and more! Be sure to check daily!

Hearing Aids Replacement

Audiology & Hearing Center (Paducah and Murray) will be providing free hearing aids replacement for individuals who lost their hearing aids due to the December 10th tornado. You do not need to be a patient and does not matter the brand. West Kentucky residents in need of services should contact the office at 270-554-9894. *Proof of residency in the affected area is requested.*

All Other Counties

Red Cross Shelters: Visit <https://www.redcross.org/> and click on "Get Help" to locate shelters
Many Red Cross shelters will have VRI or iPads for individuals needing interpreters. Be sure to ask!

Disaster Assistance

If you need disaster assistance, FEMA is available and will be providing communication access. Click here to watch a [video](#) (ASL, Voice and Captions) on registration or visit youtube.com and search for FEMA Accessible for more information on how to register for FEMA assistance.

FEMA Disaster Assistance: Disasterassistance.gov , FEMA app (must download) 800-621-3362 (9 a.m.-12 a.m. CST)

When applying, use a phone number in which you can be reached. FEMA will be contacting you. Be aware that it may come from an unidentified number.

BEFORE YOU CLEAR YOUR PROPERTY OF DEBRIS, TAKE PICTURES OF THE DAMAGES FOR DOCUMENTATION PURPOSES.

Disaster Distress Helpline

If you or your loved one are experiencing stress or depression due to the recent storms, please contact the Disaster Distress Helpline: **1-800-985-5990** VP or **1-800-985-5990** Voice/Text, or visit the website at www.samhsa.gov/find-help/disaster-distress-helpline (Click ASL NOW icon).

All information subject to change, refer back to Graves County Sheriff's Facebook page for updates.

KCDHH, 632 Versailles Road, Frankfort, Kentucky 40601
V/TTY: 502-573-2604 | VP: 502-416-0607 | Fax: 502-573-3594 | Toll-Free: 800-372-2907