

**KCDHH**  
**DISASTER LINE:**  
**502-319-2457**



 @KCDHH  
 @KyCommDeafHoH

# Disaster Resources for Deaf & Hard of Hearing Individuals in Western Kentucky

## Sign Language Interpreters & Captioning Services

Contact KCDHH at **502-319-2457** if you need an interpreter or captioner for communication with FEMA or the Red Cross.

**\*FEMA representatives should have access to Video Remote Interpreting (VRI) via iPads. If you need to speak with a FEMA representative, be sure to ask for an interpreter!**

## Mayfield Residents

For Mayfield residents, information can be found at this website, [www.mayfieldstrong.com](http://www.mayfieldstrong.com). You will find the following information:

- |                       |                              |                       |
|-----------------------|------------------------------|-----------------------|
| Shelter locations     | Government Offices           | Prescription Services |
| Hot meals             | Post Office Services         | Crisis Hotline        |
| Showers               | Banking Services             | Financial Services    |
| Supply Distribution   | Utility Services             | Animal Needs          |
| FEMA mobile locations | Public Health Services (WIC) | Other information     |

## All Other Counties

**Red Cross Shelters:** Visit <https://www.redcross.org/> and click on "Get Help" to locate shelters  
**Many Red Cross shelters will have VRI or iPads for individuals needing interpreters. Be sure to ask!**

## Disaster Assistance

If you need disaster assistance, FEMA is available and will be providing communication access. Click here to watch a [video](#) (ASL, Voice and Captions) on registration or visit [youtube.com](http://youtube.com) and search for FEMA Accessible for more information on how to register for FEMA assistance.

**FEMA Disaster Assistance:** [Disasterassistance.gov](http://Disasterassistance.gov) , FEMA app (must download)  
800-621-3362 (9 a.m.-12 a.m. CST)

**When applying, use a phone number in which you can be reached. FEMA will be contacting you. Be aware that it may come from an unidentified number.**

**BEFORE YOU CLEAR YOUR PROPERTY OF DEBRIS,  
TAKE PICTURES OF THE DAMAGES FOR DOCUMENTATION PURPOSES.**

## Disaster Distress Helpline

If you or your loved one are experiencing stress or depression due to the recent storms, please contact the Disaster Distress Helpline: **1-800-985-5990** VP or **1-800-985-5990** Voice/Text, or visit the website at [www.samhsa.gov/find-help/disaster-distress-helpline](http://www.samhsa.gov/find-help/disaster-distress-helpline) (Click ASL NOW icon).

**All information subject to change, refer back to Graves County Sheriff's Facebook page for updates.**

**KCDHH, 632 Versailles Road, Frankfort, Kentucky 40601**  
**V/TTY: 502-573-2604 | VP: 502-416-0607 | Fax: 502-573-3594 | Toll-Free: 800-372-2907**